BeneVision

Central Monitoring System

Service Manual
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For this manual, the issued Date is August 2017 (Version: 2.0).

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NOTE

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- Malfunction of the instrument or part whose serial number is not legible.
- Others not caused by instrument or part itself.

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3. Return address
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Preface

Manual Purpose

This manual provides detailed information about the installation, maintenance, cleaning, and troubleshooting of the BeneVision Central Monitoring System to support effective troubleshooting. It is not intended to be a comprehensive, in-depth explanation of the product architecture or technical implementation. Use of the manual is necessary for proper equipment maintenance and will help to eliminate equipment damage and personal injury.

This manual is based on the maximum configuration; therefore, some contents may not apply to your monitor. If you have any question, please contact our Customer Service Department.

Intended Audience

This manual is geared for clinical professionals who are expected to have a working knowledge of medical procedures, practices and terminology as required for monitoring of critically ill patients.

Contact your local Mindray Service Organization for information on product courses which address service and support for this product.

It is recommended that the user should change the passwords for user maintenance once they take ownership of the equipment.
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1 Safety

1.1 Safety Information

DANGER
- Indicates an imminent hazard situation that, if not avoided, will result in death or serious injury.

WARNING
- Indicates a potential hazard situation or unsafe practice that, if not avoided, could result in death or serious injury.

CAUTION
- Indicates a potential hazard or unsafe practice that, if not avoided, could result in minor personal injury or product/property damage.

NOTE
- Provides application tips or other useful information to ensure that you get the most from your product.
1.1.1 Dangers

There are no dangers that refer to the product in general. Specific “Danger” statements may be given in the respective sections of this operation manual.

1.1.2 Warnings

WARNING

- The device is intended for use only by clinical professionals or under their guidance. It must only be used by persons who have received adequate training in its use. Anyone unauthorized or untrained must not perform any operation on it.

- The CMS is a clinical information device. Except for using such components as the mouse and keyboard to perform normal operations, do not touch or disassemble any other component, especially the power component; otherwise, it may result in personnel injury.

- Do not connect this system to outlets with the same circuit breakers and fuses that control current to devices such as life-support systems. If this system malfunctions and generates an overcurrent, or when there is an instantaneous current at power ON, the circuit breakers and fuses of the building’s supply circuit may be tripped.

- Failure on the part of the responsible hospital or institution employing the use of the CMS to implement a satisfactory maintenance schedule may cause undue equipment failure and possible health hazard.

- Be sure to keep the packaging materials from children’s reach. Disposal of the packaging materials shall comply with your local requirements.

- If any value displayed on the screen of the CMS is abnormal or questionable, first determine the patient’s vital signs by alternative means and then verify that the CMS or monitor is working correctly.

- The physiological waveforms, parameters and alarms displayed on the CMS are transmitted from the monitor through the network. If there is a network failure, the data loss or delay may occur. Pay close attention to the patients during a network failure.
1.1.3 Cautions

**CAUTION**

- Hospitals without stable power source should use an Uninterruptible Power Supply (UPS) to power the CMS. When there is a power failure, the system should be shut down by following the specified shutdown procedure before the UPS is turned off. If the system has a sudden power failure, system failure may occur and consequently the system will not work correctly next time or even have a serious result.

- The host of the CMS should be installed with the original Microsoft Windows’s system and standard upgrade program, such as the service package. Illegal software may lead to abnormal or incorrect system operating.

- Restart the CMS every three months. Long time operation of the system may lead to a failure of the operating system. Protect the device from damage caused by drop, impact, strong vibration or other mechanical force during servicing.

1.1.4 Notes

**NOTE**

- Refer to the Operator’s manual for more information.

1.2 Equipment Symbols

See *BeneVision Central Monitoring System Operator’s Manual* for information about the symbols used on this product and its packaging.
2 Introduction

2.1 Overview

The BeneVision Central Monitoring System (hereinafter called CMS), including CentralStation, WorkStation and ViewStation, is intended for professional physicians or paramedics to conduct centralized monitoring over patients monitored by Mindray individual monitors and/or telemetry systems in hospitals or medical institutions.

The central monitoring system comprises powerful system software and high-performance computer. It constructs a central network by connecting monitors and/or telemetry. By collecting, processing, analysing and outputting the information coming from monitors and/or telemetry, the central monitoring system can achieve centralized monitoring over multiple patients so as to greatly promote the efficiency and quality of the monitoring work.

2.2 Intellectual Property Protection

The BeneVision Central Monitoring System uses a USB dongle for intellectual property protection. You must plug the dongle into the system's USB interface before starting the system. Otherwise, the system cannot start.

NOTE

- When installing or using the CMS, you must plug in the USB dongle.

If the dongle is damaged or lost, you may need to reinstall the system software before using a new one.

NOTE

- When reinstalling the system software, try not to remove the old database so as to keep the old monitoring data.
2.3 Versions

The CMS system software, dongle and service manual versions correspond to each other as below.

<table>
<thead>
<tr>
<th>CMS System Software</th>
<th>Dongle</th>
<th>Service Manual</th>
</tr>
</thead>
<tbody>
<tr>
<td>03.01.00</td>
<td>04.0.16.2</td>
<td>1.0</td>
</tr>
<tr>
<td>03.01.00 or 03.02.00</td>
<td>04.0.16.2</td>
<td>2.0</td>
</tr>
</tbody>
</table>
3 System Installation

3.1 Pre-installation Preparations

3.1.1 Environmental Requirements
The CMS should be installed in an environment where the system can be easily viewed, operated and maintained.

The environment where the CMS is installed should be reasonably free from noises, vibration, dust, and corrosive, flammable and explosive substances.

If the CMS is installed in a cabinet, sufficient space in front and behind should be left for convenient operation, maintenance and repair. Moreover, to maintain good ventilation, the CMS should be at least 2 inches (5cm) away from around the cabinet.

When the CMS is moved from one place to another, condensation may occur as a result of temperature or humidity difference. In this case, never start the system before the condensation disappears.

3.1.2 Power Requirements
Each component of the CMS must be powered by the specified power source.

To protect the hospital personnel from electric shock, the CMS (including the host and displays) and its recorder must have their casings properly grounded. The host of the CMS is provided with a 3-wire power cable, which must be plugged into a properly grounded 3-wire receptacle. If a 3-wire, grounded receptacle is not available, consult the hospital electrician.

WARNING

- Make sure that the operating environment and power source of the CMS meet the specific requirements; otherwise, unexpected consequences, e.g. damage to the equipment, may result.
- Appropriate power supply must be selected according to the setup of the system power voltage; otherwise, serious damage may be caused to the system.
- Never use a 3-wire to 2-wire adapter with any unit of the CMS.
- The CMS host cannot be installed with any other software besides the Windows system, necessary drivers, and drivers/software listed in this manual. Otherwise, normal operation of CMS may be affected and unexpected consequences may result.
NOTE

- The CMS software supports Windows® 7 Professional Embedded SP1 operating system.
- The CMS software (Version 07.13.00) also supports Windows® Server 2008 R2 Enterprise and Windows® Server 2012 R2 Standard operating systems.
- Before performing the operations described below, make sure that the main unit is not installed with any application software except the accompanying software of Windows.

### 3.1.3 Power and Heat Requirements

The following table lists the power and heat requirements.

<table>
<thead>
<tr>
<th>QTY</th>
<th>Host</th>
<th>Item</th>
<th>Watt/per</th>
<th>Watt/Total</th>
<th>Max BTU</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Kontron KISS 2U</td>
<td>CS</td>
<td>400</td>
<td>400</td>
<td>1364</td>
</tr>
<tr>
<td>1</td>
<td>HP EliteDesk 800 G3 SFF</td>
<td>CS</td>
<td>200</td>
<td>200</td>
<td>682</td>
</tr>
<tr>
<td>4</td>
<td>ELO 1929LM</td>
<td>LED</td>
<td>28</td>
<td>112</td>
<td>381.92</td>
</tr>
<tr>
<td>4</td>
<td>HP E220T</td>
<td>LED</td>
<td>35</td>
<td>140</td>
<td>477.4</td>
</tr>
<tr>
<td>1</td>
<td>HP 1920-48G-POE</td>
<td>Switch</td>
<td>492</td>
<td>492</td>
<td>1677.72</td>
</tr>
<tr>
<td>1</td>
<td>HP 1920-48G</td>
<td>Switch</td>
<td>32</td>
<td>32</td>
<td>109.12</td>
</tr>
<tr>
<td>1</td>
<td>Cisco Air-ct2504-5-k9</td>
<td>AP</td>
<td>12.95</td>
<td>12.95</td>
<td>44.1595</td>
</tr>
<tr>
<td>4</td>
<td>ATEN CE750</td>
<td>KVM</td>
<td>7.2</td>
<td>28.8</td>
<td>98.208</td>
</tr>
<tr>
<td>2</td>
<td>ATEN KE6940</td>
<td>KVM</td>
<td>40</td>
<td>80</td>
<td>272.8</td>
</tr>
<tr>
<td>1</td>
<td>Tripp Lite - SMART 1500 RM2U</td>
<td>UPS</td>
<td>1350</td>
<td>1350</td>
<td>4603.5</td>
</tr>
<tr>
<td>1</td>
<td>Tripp Lite - SMART 3000 RM 2U</td>
<td>UPS</td>
<td>2250</td>
<td>2250</td>
<td>7672.5</td>
</tr>
<tr>
<td>1</td>
<td>Tripp Lite - SU3000RTXL3U</td>
<td>UPS</td>
<td>2400</td>
<td>2400</td>
<td>8184</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td></td>
<td>7497.75</td>
<td>25567.33</td>
<td></td>
</tr>
</tbody>
</table>
3.2 CMS Host

Kontron KISS 2U, HP800G1, HP EliteDesk 800G2 and HP EliteDesk 800G3 SFF are compatible with the BeneVision CMS software (version 03.XX or later).

3.2.1 Kontron KISS 2U (023-001020-00)
Connectors-Front Panel
**Connectors-Rear Panel**

- **COM 1**: Used for multiple purposes, Programming Transmitters and Recorder.
- **COM 2**: Designated for Paging.
- **USB 3.0**: Used for multiple purposes, Touchscreen, Mouse/Keyboard.
- **USB 2.0**: Used for multiple purposes, Touchscreen, Mouse/Keyboard.
- **Central network**: Assigned to the Central Monitoring (Central Monitoring) Network.
- **Patient network**: Assigned to the Bedside (Patient) Monitoring Network.

---

**Description of the Connectors**

- **COM 1**: Used for multiple purposes, Programming Transmitters and Recorder.
- **COM 2**: Designated for Paging.
- **USB 3.0**: Used for multiple purposes, Touchscreen, Mouse/Keyboard.
- **USB 2.0**: Used for multiple purposes, Touchscreen, Mouse/Keyboard.
- **Central network**: Assigned to the Central Monitoring (Central Monitoring) Network.
- **Patient network**: Assigned to the Bedside (Patient) Monitoring Network.
3.2.2 HP 800G1 (023-000969-00)

Connectors-Front Panel

- Power button
- CD/DVD player
- USB 2.0
- USB 3.0
- Audio input/output (Not used)

Connectors-Rear Panel

- Patient network
- DP port 1
- Display 1
- Serial
- COM 1
- USB 2.0
- Central Network
- Power
- Mouse/Keyboard (Not used)
- USB 2.0
- DP Port 1
- Display 2
- VGA
- Display 1
- Audio output
- Line-in-audio (Not used)
Please be noted that a USB to RS-232 adapter (PN 023-000739-00) and a RS-232 cable (PN 300A-10-f08997) are required to connect a paging to 800G1 computer.

**Description of the Connectors**

- **COM 1**: Used for multiple purposes, *Programming Transmitters* and *Recorder*.
- **COM 2**: Designated for *Paging* (Using USB to Serial adapter).
- **USB 3.0**: Used for multiple purposes, *Paging, Display 4, Touchscreen, and Mouse/Keyboard*.
- **USB 2.0**: Used for multiple purposes, *Paging, Touchscreen, Display 4, and Mouse/Keyboard*.
- **Central network**: Assigned to the Central Monitoring (Central Monitoring) Network.
- **Patient network**: Assigned to the Bedside (Patient) Monitoring Network.

### 3.2.3 HP EliteDesk 800 G2 SFF (023-001325-00)

**Connectors-Front Panel**

Please be noted that a USB to RS-232 adapter (PN 023-000739-00) and a RS-232 cable (PN 300A-10-f08997) are required to connect a paging to 800G2 computer.
Connectors-Rear Panel

Description of the connectors:

- COM 1: Used for multiple purposes, Programming Transmitters and Recorder.
- COM 2: Designated for Paging (Using USB to Serial adapter).
- USB 3.0: Used for multiple purposes, Paging, Display 4, Touchscreen, and Mouse/Keyboard.
- USB 2.0: Used for multiple purposes, Paging, Touchscreen, Display 4, and Mouse/Keyboard.
- Central network: Assigned to the Central Monitoring (Central Monitoring) Network.
- Patient network: Assigned to the Bedside (Patient) Monitoring Network.
3.2.4 HP EliteDesk 800 G3 SFF (023-001544-00/023-001546-00) for Dual Hard Disk (023-001545-00) for Single Hard Disk

Connectors-Front Panel

Please be noted that a USB to RS-232 adapter (PN 023-000739-00) and a RS-232 cable (PN 300A-10-f08997) are required to connect a paging to 800G3 computer.

Connectors-Rear Panel
Description of the connectors:

- **COM 1**: Used for multiple purposes, *Programming Transmitters* and *Recorder*.
- **COM 2**: Designated for *Paging* (Using USB to Serial adapter).
- **USB 3.0**: Used for multiple purposes, *Paging, Display 4, Touchscreen, and Mouse/Keyboard*.
- **Central network**: Assigned to the Central Monitoring (Central Monitoring) Network.
- **Patient network**: Assigned to the Bedside (Patient) Monitoring Network.

### 3.2.5 Configuring Paging COM Port Settings

To configure Paging COM port settings, follow this procedure:

1. Open the ConfigDir folder in the directory where the CMS software is installed: `C:\Program Files\Mindray CMS\CS_MultiBackend\ConfigDir`
2. Open the configuration file named as Paging.ini.
3. Configure the following settings:

   - `Comport=2;` // COM Port
   - `baudrate=9600;` // Bits per second
   - `databit=8;` // Data bits
   - `stopbit=1;` // Stop bits
   - `parity=N;` // Parity

**NOTE**

- The paging system needs to be physically attached to the master CentralStation.
3.3 Display Installation

From this section on, the following sections in this chapter describe how to set up all the devices (such as displays, printer, and recorder) that are going to be used with this system and how to connect them to the Central Station.

**NOTE**

- If KVM extenders connected to the system, please refer to Chapter 6 Connection Diagrams for Host, Remote Display, and KVM.

3.3.1 Implementing Double Screen Display by DP-to-VGA Adapter

The double screen display in the CMS can be achieved by DP-to-VGA adapter:

1. Shut down the computer first.
2. Then connect two screens by DP-to-VGA adapter:
NOTE

- When unplugging the DP-to-VGA adapter, press the spring button on the DP plug and then unplug it downward. Failure to do so may damage the DP plug. The label beside DP port is important for identification.

3.3.2 Installing SUNIX Muti-Screen VGA2715 Extender (023-000766-00)

NOTE

- The SUNIX VGA is used for systems that do not have the DP port. If a system has a DP port, DP port should be used as primary.
- The resolution 1920*1080 is not supported.

1. Take out the accompanying USB cable. Connect one end of the cable with the connector of SUNIX VGA2715, and the other end with the CMS.
2. Place the SUNIX VGA2715 driver CD in the CMS drive.
3. Run the adapter driver executable file.
During the installation process, the following screen displays.

Upon completion of installation, the following icon will display in menu bar on the lower right corner of screen.

4. Connect the VGA cable of display with SUNIX VGA2715. Right click VGA2715 icon in the menu bar. When the CMS are equipped with three or four displays, the following menu will pop up.

5. Select the arrow to open the submenu.

6. Select the option of **Extend** in the corresponding submenu. Then the extension of the screen is done.
3.3.3 Configuring Main Display

**NOTE**

- Windows settings will affect CMS settings.
- For 19-inch or above display with 4:3 or 5:4 aspect ratio, set its resolution to 1280×1024.
- For 21-inch or above widescreen display with 16:9 aspect ratio, set its resolution to 1920×1080.
- Use the display in the left most side or in the upper left corner as the main display.

To make the desired screen as main display, follow this procedure:

1. Right click the mouse on the desktop, and then select **Screen Resolution** from the pop-up menu to display the window, as shown in the following figure.

2. In the screens displaying list box, select the desired screen.

3. Select the **Make this my main display** option.

4. Click the **OK** button to save the setting and close the window.
3.3.4 Aligning the Double Screens

When the alignment between the screens is ragged, you can align the screens at the same horizontal line or at the same vertical line. You can refer the steps below to adjust the multi-screens alignment.

1. Right click the mouse on the desktop, and then select Screen Resolution from the pop-up menu to display the window, as shown in the following figure.

2. Click the screen signed with number 1 to select it, and then drag the screen down until the screen signed with number 1 aligns with the screen signed with number 2.
   - Align double screens at the same horizontal line:
   - Align double screens at the same vertical line:
3. Click the **OK** button to save the setting and close the window.

### 3.3.5 Disabling Audio Enhancement

1. Open the Control Panel, and then select **Hardware and Sound**.
2. Select **Sound**. The **Sound** window will display.
3. In the **Playback** tab, select the operating system speaker and then right click the mouse.
4. In the pop-up menu, select **Properties**.
5. In the pop-up **Speaker Properties** window, select the **Enhancements** tab.
6. Select **Disable all enhancements**, shown as below.

![Speakers Properties](image)

7. Click **OK**.

### 3.3.6 Disabling Hot Keys

To avoid the misoperation, you can disable hot keys. There are two ways to disable the hot keys.

#### 3.3.6.1 Disabling All Hot Keys

Follow this procedure to disable all hot keys.

1. Right click on the **Desktop**.
2. Select **Graphics Options**.
3. Select **Hot Keys**.
4. Select **Disable**.
3.3.6.2 Disabling Desired Hot Keys

Follow this procedure to disable desired hot keys:

1. Right click on the **Desktop**.
2. Select **Graphics Properties**.
3. Enter the **Intel® HD Graphics Control Panel** window, and then click the **Options** button to display the **Hot Key Manager** window, as shown in the following figure.

![Hot Key Manager Window](image)

3. In the **Enable Hot Keys** field, select the **Off** option.
4. Select the **Apply** option to apply the setting. The message “The new settings have been applied. Do you want to keep these settings?” displays.
5. Select the **Yes** button to apply the setting.
6. Click the **X** icon to close the window.
3.3.7 Configuring System Windows Region and Language

If the language used by the current operating system is the same language the user wants to display on the CMS, it is unnecessary to set the region and language for the operating system. In this case, skip this step.

If the language of the operating system is English but the user requires a non-English interface for the CMS, it is necessary to set the region and language of the operating system.

To set the region and language, follow this procedure:

1. Enter the Windows desktop and select Start → Control Panel → Clock, Language, and Region to enter the Clock, Language, and Region window.
2. Select the Region and Language option to display the Region and Language window.
3. Select the Format tab, and then select the desired language (locale) from the Format drop-down list.
4. Select the Location tab, and then select the desired language (locale) from the Current location drop-down list.
5. Select the Administrative tab, and then click the Change system locale… button to display the Region and Language Settings window.
6. Select the desired language (locale) from the Current system locale drop-down list.
7. Restart the computer to apply the setting.

3.3.8 Configuring Windows System Operating Time

1. Enter the Windows desktop and select Start → Control Panel → Date and Time to display the Date and Time window.
   The current tab displays the Date and Time tab.
2. Click the Change time zone… button to display the Time Zone Settings window.
3. Select the Automatically adjust clock for Daylight Saving Time option.
4. Click the Internet Time tab.
5. Click the Change settings… button to display the Internet Time Settings window.
6. Unselect the Synchronize with an Internet time server option.
7. Restart the computer to apply the setting.
3.3.9 USB Dongle Compatibility

The upgraded BeneVision CMS software is compatible with the BeneVision dongle. However, some newly added functions may be disabled.

3.3.10 Installing the Micro Dog Driver

1. Click and open the folder titled “USB Dog Driver”. Open the subfolders and double click on the “MicroDogInstdrv” application. The application installs the driver for the license dongle.

2. When the Micro Dog Driver installation window opens, select **USB Dog Driver** under Driver Installation. Finally click the **Install Driver** button on the lower left hand side of the window.

3. When installation is complete, look for the message in red “The driver has been installed successfully”. Click **Exit** to exit from installation of the Micro Dog Driver.
3.3.11 Installing/Updating OS Patches

You need to install the OS patches after installing the Operating System or when you find that the operating system needs to be updated.

To install or update OS patches:

1. Insert the BeneVision CMS OS Patches CD (PN: 115-034050-00) into your computer and copy the “WIN7 English hotfix” folder to the desktop.
2. Open the “WIN7 English hotfix” folder on the desktop and run the “install all.bat” file. The OS patches will be installed automatically. Upon completion of installation, the installation window will be closed automatically.
3. Delete the “WIN7 English hotfix” folder from the desktop.
4. Eject the BeneVision CMS OS Patches CD and keep it properly.

NOTE

- Do not shut down your computer until the installation window is closed.

3.3.12 Installing the CMS System Software

NOTE

- Insert the USB dongle before installing the system software.
- The software version of the USB dongle must match the version of CMS.
- Connect the network cable. The independent network adapter needs to connect to network. Refer to 3.4 IP Address Setup and Network Connection.
- for additional information of independent network adapter.

1. In the CMS software CD, double click “Setup.exe” under the “Setup” directory to enter the following window.
NOTE

- The language selected as shown in the figure above is the one for display on the screen during the process of installation but not the default one when the CMS is operating. The language used when the CMS is operating is to be set up in the following steps.
- Set OS language to English before installing CMS system software in English or other language operating system. Change to the desired OS language after the installation.

2. When the welcome screen displays, click **Next**.

3. Select the desired installation destination folder, and then click **Next**.
4. In the **Running Environment Setting** screen, select **Running on PC**.

5. When the welcome screen displays, click **Next**.
6. Select **Automatically start the winpcap driver at boot time**, and then click **Next**.

7. Select **Finish**, and then restart the computer. The CMS will run automatically.
3.3.13 Database Update (Optional)

3.3.13.1 Preparation before Updating CentralStation Database

Before updating CentralStation database, do as follows.

1. Check there is sufficient disc space. For example, if the disc space (suppose Disc D) where the CentralStation is installed has exceeded 100G, you should prepare an extra mobile drive to store the data after data conversion. The remaining disc space of the mobile drive should at least exceed the occupied space of Disc D.

2. Uninstall the CMS (version earlier than 03.00): select Control Panel → Programs and Features → right-click on Mindray CMS → Uninstall.

3. Install the CMS (version 03.00 or above): run CentralStationSetup.exe in the installation package and then install according to the installation wizard. Upon completion of installation, the CMS will be restarted.

If an extra mobile drive is used, change database directory according to. If no mobile drive is used, skip this step.

3.3.13.2 Changing Database Directory

1. Select the system menu area in the upper left corner of the CMS screen.

2. Select System Setup → Factory Maintenance (enter a password) → Exit to Windows.

3. Access C:\ProgramData\Mindray\CMS\CMSConfig.ini.

4. Add the following contents.

```
[DataServer]
StorePath=N:\
```

Where N represents the disc path. If the mobile drive is located in Disc F, the data to be added is as shown below:

```
[FactorySetup]
RunningOnVirtualMachine=1

[DogCfg]
maxDisplayNumber=2

[DataServer]
StorePath=F:\
```

**NOTE**

- The folder C:\ProgramData is hidden by default. You need to unhide it first.
3.3.13.3 Converting History Patient Data and Configurations

Use the data conversion tool to convert history patient data and configurations.

1. Run the CMS.

2. Select the system menu area in the upper left corner of the CMS screen.

3. Select System Setup → Factory Maintenance (enter a password) → DBUpdate. The DBUpdate tool displays.

**NOTE**

- Importing the CMS and history patient data should be separated.

4. If you need to import the CMS configurations, select the Config Transform button. Otherwise, skip this step.

5. From the Patient List select the patients whose data need to be converted.
6. In the **Data Transform** box on the right of the screen, select the data type to be converted.

7. Select the **Data Transforming** button to start data transforming. Depending on the number of patients selected and the size of patient data, data transforming may take a relatively long time. You can see the transformation process in the Transform Information box in the upper right corner of the screen.

### 3.3.13.4 Confirming Configuration and Data

Upon completion of data conversion, follow this procedure:

1. Close the DBUpdate tool by selecting the \(\times\) button in the upper right corner.
2. Select **System Setup** → **Factory Maintenance** (enter a password) → **Exit to Windows**.
3. Restart the CMS (version 03.00 or above).
4. Confirm each configuration item especially telemetry-related items such as alarm limits, alarm on/off, and alarm priority and CMS alarm-related items are converted correctly.
5. Enter the discharged patients screen and verify that the discharged patients’ data is converted correctly.
6. If all the data is correct, proceed to section. Otherwise, re-transform data according to section **3.3.13.3 Converting History Patient Data and Configurations**.

### 3.3.13.5 Operations after Data Conversion

If configurations and data are converted completely and are checked to be correct, do as follows:

1. At the CMS, select **System Setup** → **Factory Maintenance** (enter a password) → **Exit to Windows**.
2. Enter C:\ProgramData\Mindray\CMS\CMSConfig.ini.
3. Delete the following contents from CMSConfig.ini.

   ![CMSConfig.ini Example](image)

   Where N represents the disc path.

   ```ini
   [FactorySetup]
   RunningOnVirtualMachine=1
   [DogCfg]
   maxDisplayNumer=2
   ```
4. Uninstall Mysql as below:
   a. Uninstall the Mindray CMS DataBase: select Control Panel→ Programs and Features→ right-click on Mindray CMS DataBase→ Uninstall.
   b. Delete the MySQLData folder from the root directory of Disc D.

**NOTE**

- To ensure data security, it is recommended to backup MySQLData to a mobile drive before deleting the MySQLData folder.
- The MySQLData folder cannot be put into the recycle bin only. It needs to be deleted completely.

c. Copy all the contents in the DB directory of the mobile drive to Disc D.
d. Restart the CMS (Version 03.00 or above).

3.3.13.6 Backing Up and Restoring Department Defaults/Configurations

To back up department defaults/configurations, copy the db folder (D:\db) under Disc D to the desired directory.

3.3.14 Touchscreen Driver Installation (Optional)
3.3.14.1 Installing Elo Touchscreen Drivers (Via Serial)

**NOTE**

- All video/touchscreen cables need to be connected to the CMS before continuing to next step.
- Serial touchscreen drivers are only installed using the ATEN CE750 and using the USB to Serial adapters (023-000739-00).

1. Insert the Elo touchscreen driver CD and run the file “Setup.exe”.
2. Select the desired language, and then click **Next >**.
3. Select the desired option. The following figure and steps take installing serial touchscreen drivers as an example.
4. In the License Agreement screen, select Yes.

5. Select Auto-detect Elo Touchscreens, and then click Next.

6. Select the proper COM ports, shown in the following screen, and then click Next.

**NOTE**

- The COM3 is not intended for touchscreen connection for the Kontron KISS 2U and HP 800G1/800G2/800G3 computers.
- By default, the COM1 port is for recorder connection and programming telemetry devices, and the COM2 port for paging system. Never configure touchscreen devices to COM1, COM2, and COM3.
7. The COM ports list displays, shown in the following screen. Click **Next**.

8. Select **Calibrate Elo Touchscreen monitors**, and then click **Finish**.

9. Calibrate the touchscreen according to the screen prompts.
3.3.14.2 Installing EloTouchscreen Driver via USB Port

**NOTE**

- All video/touchscreen cables need to be connected to the CMS before continuing to next step.

1. Insert the Elo touchscreen driver CD and run the file “Setup.exe”.
2. Select the desired language, and then click **Next >**.
3. Select the desired option. The following figure and steps take installing USB touchscreen drivers as an example.

![Elo Touchscreen Setup](image)

- Install Serial Touchscreen Drivers
- **Install USB Touchscreen Drivers**
- Install PulseTouch Touchscreen Driver

4. In the **License Agreement** screen, select **Yes**.
5. Select **Calibrate Elo Touchscreen monitors**, and then click **Finish**.
6. Calibrate the touchscreen according to the screen prompts.

3.3.14.3 Installing HP Touchscreen Driver via USB Port

No USB touchscreen driver is needed. Touchscreen can function directly after system is installed.

To calibrate the touchscreen, follow this procedure:

1. Enter the Windows desktop and select **Start → Control Panel → Tablet PC settings** to enter the **Tablet PC settings** window.
2. Select **Setup**.
3. Calibrate the touchscreen according to the screen prompts.
NOTE

- Touchscreen via USB port of the CMS host.

### 3.4 IP Address Setup and Network Connection

The PC will be equipped with two network adapters to isolate the monitor LAN and the external network to ensure network bandwidth and data safety for the monitors.

NOTE

- If two network adapters are used, be sure to identify which is for monitor network and which is for external network connecting multiple CMS or other information systems. Correctly set IP address for each network adapter.
- If two network adapters are used, connect them to corresponding networks as desired.
- Do not connect both network adapters to the same network segment, e.g., do not connect them to the monitor network at the same time.
3.4.1 Network Connection Using Multiple Network Adapters

The figure below shows the network connection using multiple network adapters.

As shown in the figure, the two network adapters are respectively connected to the monitor LAN and the external network. A printer can be connected to any monitor network. Connecting a printer to Monitor Network Subnet 2 is for illustration only.

- Each Wired Subnet should meet the following network requirements:
  - 96 Broadcast devices per subnet
  - 400 Multicast devices per subnet
  - Broadcast and Multicast devices cannot co-exist in the same Patient Monitoring subnet.
  - One TMS receiver is equivalent to 1 Broadcast device and can co-exist in the same subnet as Multicast devices.
  - Up to 96 Broadcast and Multicast devices can co-exist in the Central Monitoring subnet.
  - Up to 400 devices can co-exist in the same subnet as Broadcast or Multicast devices

<table>
<thead>
<tr>
<th>Communication Mode</th>
<th>Device</th>
</tr>
</thead>
<tbody>
<tr>
<td>Broadcast Only</td>
<td>DPM 3/4/5/6/7, Passport V, TMS-6016</td>
</tr>
<tr>
<td>Multicast or Broadcast</td>
<td>Passport 8/12, Passport 8/12, Accutorr 7, T1, DPM6+, DPM7+, TMS-6016</td>
</tr>
<tr>
<td>ELAN</td>
<td>Passport 2, Spectrum, Spectrum OR, V-Series, Telepack-608</td>
</tr>
</tbody>
</table>
Wireless Network Requirements:
A separate antenna array can support at most 188 TD60 and TEL-100/200

### 3.4.1.1 Supported Monitoring Device

**Bedside Monitors**

- Passport 12M/17M
- T1
- Spectrum
- Passport V

<table>
<thead>
<tr>
<th>Supported Monitoring Device</th>
<th>Passport 8/12</th>
<th>Accutorr 7</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bedside Monitors</td>
<td>DPM 3/4/5/6/7</td>
<td>V 12/21</td>
</tr>
</tbody>
</table>

**Telemetry**

- TMS-6016 (Tel-100/200)
- TM80 (2.4GHz/5.0GHz)

<table>
<thead>
<tr>
<th>Telemetry</th>
<th>TMS60 (TD 60)</th>
<th>Telepack-608</th>
</tr>
</thead>
</table>

### 3.4.2 Patient Network

Patient network is required for:

- Patient monitors
- Receiver cabinets
- Printers

**NOTE**

- If two network adapters are used, the one (hereinafter called integrated network adapter) integrated on the PC main board is normally connected to the monitor network and the one (hereinafter called independent network adapter) installed in the PCI slot is connected to the external network.

- The default network adapter is the integrated network adapter, which is used for the patient network using CMS+ protocol only.

- For CMS+ protocol, use IP address scheme 172.16.0.X and subnet mask 255.255.0.0.

- Every IP Address on each individual network has to be unique. Duplicate IP Addresses will cause network connection failures.

- The hospitals can set their own desired DHCP or IP addresses. However, the CMS IP address must not be changed.
To set the IP addresses of the integrated network adapter:

1. Select the icon at the bottom of the screen to enter the following screen. Then click **Open Network and Sharing Center**.

2. In the pop-up screen, select **Change adapter settings**.

3. After accessing the Network Connection screen, right click **Local Area Connection**.

4. In the Local Area Connection Properties screen, double click Internet Protocol version 4 (TCN/IPv4) and then select **Properties**.
5. In the **Internet Protocol Version 4 (TCP/IPv4) Properties** screen, enter the patient network IP address 172.16.0.X and the subnet mask of 255.255.0.0. Then click **OK**. The following figure is for reference only.

9. Click **OK** to finish setting IP address.
3.4.3 Central Network

The independent network adapter is used to connect the external network. Its IP address should be configured according to actual use.

Central network is required for:
- WorkStation/ViewStation Communication
- CMS Viewer
- Remote View
- Mobile Viewer
- eGateway

IP Address Setup

To implement Remote View function between CMS, each CMS needs to be equipped with at least two network adapters, one of which is for internal communication within the current CMS and the other for inter-communication between the CMS. The typical configuration is shown below:

<table>
<thead>
<tr>
<th>Current CMS A</th>
<th>Target CMS B</th>
<th>Target CMS C</th>
</tr>
</thead>
<tbody>
<tr>
<td>Network adapter A1</td>
<td>Network adapter B1</td>
<td>Network adapter C1</td>
</tr>
<tr>
<td>172.16.0.X1</td>
<td>172.16.0.Y1</td>
<td>172.16.0.Z1</td>
</tr>
<tr>
<td>Network adapter A2</td>
<td>Network adapter B2</td>
<td>Network adapter C2</td>
</tr>
<tr>
<td>192.168.0.X2</td>
<td>192.168.0.Y2</td>
<td>192.168.0.Z2</td>
</tr>
</tbody>
</table>

As shown in the table above, network adapter A1, B1 and C1 are used for the communication between the CMS and the monitors. Their IP addresses are in the same network segment with the IP addresses of respective monitors. Network adapter A2, B2 and C2 are used for the inter-communication between the CMS. Their IP addresses belong to the same network segment and X2, Y2 and Z2 shall be different.

See Steps 1 to 5 in 3.4.2 Patient Network to configure the IP address and the subnet mask for Local Area Connection 2. Please be noted that the IP address of Local Area Connection 2 should be set to 192.168.0.X and the subnet mask should be set to 255.255.0.0.

NOTE

- If a CMS needs to implement the Remote View function between CMS, other CMS has to connect to the central network. Please refer to CMS operator’s manual for details.
3.5 Synergy Software Installation (Optional)

Synergy is a software application for sharing a keyboard and mouse between multiple computers.

The installation process includes server and client installation.

3.5.1.1 Installing and Configuring a Server

1. Insert the BeneVision CMS Tool SW CD (P/N 115-047955-00) into the computer CD drive, and find the Synergy software application (P/N 110-003997-00) in the CD.
2. Run “synergy1.6.3.exe”.
3. In the welcome screen, click Next.
4. In the End-User License Agreement screen, select I accept the terms in the License Agreement and then click Next.
5. Always click Next until the installation is complete. The Synergy application automatically starts after the installation is complete.
6. In the following screen, select the proper language and then click Next.
7. Select **Server (share this computer’s mouse and keyboard)**, and then click **Finish**.

8. In the following screen, when the window prompting "Do you want to enable auto config and install Bonjour? This feature helps you establish the connection" is displayed, select **No**.

9. Select **Configure Server…**. By default, server (share this computer’s mouse and keyboard) and Configure interactively are selected.
10. In the **Screens and links** tab of Server Configuration, drag the computer icon on the upper left corner of screen to a proper position in the grid. Then an unnamed icon appears in the grid, as shown below.

![Diagram showing Screens and links tab](image)

**NOTE**

- The actual computers should be placed in accordance with the position in the grid.

11. Double click the computer icon, the **Screen Settings** screen displays. Enter the computer name in the field of **Screen name** according to the client computer name, and then click **OK**.

![Screen Settings window](image)
NOTE

- Each computer needs to have a unique name.

12. In the following screen, click Start.
3.5.1.2 Installing a Client

1. Follow Steps 1 to 6 in the section 3.5.1.1 Installing and Configuring a Server.

2. Select **Client (share this computer’s mouse and keyboard)**, and then click **Finish**.

3. In the following screen, when the window prompting “Do you want to enable auto config and install Bonjour? This feature helps you establish the connection” is displayed, select **No**.

4. Select **Configure Server**…. By default, Client (use another computer’s mouse and keyboard) is selected.

5. Enter the server IP.

6. Click **Apply**.
3.6 Installing Printers

3.6.1 Supported Printers

The CMS supports the following printers:

- HP LaserJet M401n
- HP LaserJet M602
- HP LaserJet M605n

3.6.2 Printer Installation Procedures

The installation of HP LaserJet M602 is used as an example.

**NOTE**

- Connect a printer to the network before performing the following operations.
Verifying the Printer IP:

1. Load the printer with paper and connect with the computer (Set the printer IP address to 172.16.0.X).
2. Power on the printer. The printer IP address information will be shown on the screen of the control panel as below:

   ![The printer IP](image)

3. Verify this IP address is in the same network segment as the patient network. If not, add a new computer TCP/IP address so that it is in the same network segment with the printer IP address.

Adding TCP/IP

For how to add TCP/IP, refer to section 3.4.2 Patient Network.

Installing the network printer

1. Insert the printer driver CD into the CD-ROM.
2. Open Control Panel.
4. Right click on anywhere on the Devices and Printers page and then select Add a Printer.
5. Select Add a network, wireless or Bluetooth printer and then click Next.
6. Select the desired printer, and then click **Next**.
7. Click **Have Disk**… to select the printer driver which is located in the CD ROM. The following figure is for reference only.

![Install the printer driver](image1)

8. Click **Browse** to browse to the folder where the CD drive is stored. The following figure is for reference only.

![Install From Disk](image2)
9. Click **Next**. The printer driver will be installed automatically.

![Printer Sharing dialog box](image)

10. Upon completion of installation, click **Finish**.

![Add Printer dialog box](image)

If you need to add a second network printer, repeat the steps above.

**Configuring the network printer IP on a new printer**

When multiple central stations use one printer, if a printer goes bad, you do not need to bring the central stations down to install the new drivers. You only need to set the IP address on the new printer.

Follow this procedure to set the IP address of a network printer:
1. Open Control Panel.
2. Select Devices and Printers.
3. Right click on the desired printer.
4. Select Printer Properties.
5. In the Printer Properties screen, select Ports and then select Configure Port….
6. Change Printer Name or IP Address to the IP address of the printer being used. For example, 172.16.0.X
7. Click OK.

Installing the USB printer

NOTE

- Make sure that the USB cable of the printer is not connected with computer.

1. Right click the mouse to open CD driver, and then double click “setup.exe” file in the root directory.
2. Install the driver by following the indications shown below in the order of from left to right and from top to bottom:
3. After test page is printed, close all the pop-up windows and access "Printers and Faxes" again.
4. Select **HP LaserJet 600 M601 M602 M603 PCL6** printer and re-name it as "M602_usb" to complete installation of printer’s USB driver.

**NOTE**

- When installing a printer, select to install network driver or USB driver based on the actual requirement. Connect the printer to the CMS network if network printing is needed.

### 3.6.3 Tasks after Printer Installation

To improve the print effect, follow the steps as below:

1. Enter the Windows desktop and select **Start → Control Panel → Hardware and Sound → Devices and Printers**.
2. In the **Printers and Faxes** field of the **Devices and Printers** window, select the desired printer and right-click the printer.
3. Select the **Printer properties** option from the pop-up menu to display the printer properties window.
4. Select the **Advanced** tab.
5. Unselect the **Enable advanced printing features** option.
6. Click the **OK** button to apply the setting and close the printer properties window.
To block the pop-up functional window when running the CMS, follow the steps as below:

1. After install the printer, implement a printing task.
   A prompt window displays at the bottom-right of the desktop, as shown in the following figure.

2. Select the **Settings** option to display the **Settings** window, as shown in the following figure.

3. Select the **Notification** tab, and unselect the **Enabled** check box.

4. Select the **Offers** tab, and unselect the **Allow special device information and offers to be displayed** check box.

5. Click the **OK** button to apply the settings and close the **Settings** window.
3.7 Installing PDF Creator

When reports need to be output in PDF format, you need to install PDF Creator on the CMS host.

3.7.1 PDF Creator Installation Procedures

To install the PDF Creator, follow this procedure:

1. Double click PDF Creator.exe in the customer-provided PDF Creator package (which can be downloaded from http://www.pdfforge.org or purchased). The following steps take installing PDF Creator 2.4.1-Setup as an example.

2. Select the setup language and then click **OK**. Wait for the completion of PDFCreator installation preparation.

3. Upon completion of installation preparation, click **Next** on the Welcome screen of PDF Creator Setup Wizard.
4. In the **Select Components** screen, use the default settings and then click **Next**.

5. On the **Ready to Install** screen, click **Install**.
6. Upon completion of installation, click Finish.

3.7.2 Verifying Installation of PDFCreator at the CMS

To verify installation of PDFCreator at the CMS, follow this procedure:

1. Select the system menu area in the upper left corner of the CMS screen.
2. Select System Setup to access the System Setup menu.
3. Select the Print tab → enter the required password → select the OK button → select the Printer tab.
4. Verify that PDFCreator is displayed in the drop-down list for Printer.
3.7.3 Printing PDF Reports
You can print PDF reports manually or set the printer to print PDF reports automatically. For details on printing PDF reports, see BeneVision Central Monitoring System Operator's Manual (PN 046-010879-00).

3.7.4 Saving PDF Reports Manually or Automatically
You can save PDF reports manually or automatically.

3.7.4.1 Saving PDF Reports Manually
To save PDF reports manually, follow this procedure:

1. Select the Save button.
2. Select the desired file save path. Suppose the PDF file save path is E:\REPORT.

3. Access E:\REPORT, and then you can view the PDF report output.
3.7.4.2 Saving PDF Reports Automatically

To save PDF reports automatically, follow this procedure:

1. Upon completion of PDFCreator installation, from the Windows Start menu, select PDFCreator → select Profile Settings.
2. In the **Profile Settings** window, select the **Auto-Save** section. Check **Enable automatic saving** and then select the desired **Target Folder**. Suppose the target folder is `E:\REPORT`.

![PDFCreator Settings](image)

3. Go back to the ViewBed screen and then select the **Print** quick key. This step takes printing a real-time report as an example.

   The prompt “Printing...” is displayed at the CMS. Wait for the prompt of “Printing Completed”. Upon completion of printing, the PDF report will be saved in the target folder automatically.

**NOTE**

- If you need to print other reports such as EEG report, select corresponding print button. For how to select the print button, see BeneVision Central Monitoring System Operator’s Manual (PN 046-010876-00).
4. Access the target folder (in this example: E:\REPORT), and then you can view the PDF report output.

3.7.5 Viewing PDF Reports
You need to install a PDF reading application such as PDF Reader, Adobe Acrobat, or Foxit to view PDF reports.

To view PDF reports, open the PDF report in the target folder using the desired PDF reading application.

- The PDF report opened via an Adobe application is as shown below.
3.8 Installing a Recorder

No recorder driver is needed. Recording can function directly after system software is installed.

**NOTE**

- Connect a recorder to COM1 port of the CMS host.

3.9 CMS System Software Installation

3.9.1 Configuring CMS Display Size

To set the screen size, follow this procedure:

1. Select the system menu area in the upper left corner of the CMS screen.

2. Select System Setup to access the System Setup menu.

3. Select the Display tab, enter the required password, and then select OK.

4. Select the Screen tab.

5. Select Screen Size and then select the desired option. If your screen size is not available, select Others and select the + or - button on the rulers to adjust the screen size.
6. Click **OK**.
7. Restart the CMS system to make the changes take effect.

### 3.9.2 Setting the Display Layout of CMS Screen

When the CentralStation, the WorkStation, or the ViewStation is equipped with four displays, the “Display Layout” option is available in the “Screen” tab and allows you to change the cursor moving mode. The display layout selected should be consistent with the appearance of your displays.

To change the display layout, follow this procedure:

1. Right click the mouse on the desktop, and then select **Screen Resolution** from the pop-up menu to display the window.
2. Adjust the layout of your displays either **1x4** or **2x2**.
   - **1X4**: Four displays are arranged in a line. You can move the cursor from the current display to its neighboring displays.

   ![Diagram showing display layout options](image-url)
◆ **2x2**: When two displays are stacked on the other two displays. You can move the cursor from current display to its neighboring displays.

Change the appearance of your displays

3. Select the system menu area in the upper left corner of the CMS screen.

4. Select **System Setup** to access the **System Setup** menu.

5. Select the **Display** tab, enter the required password, and then select **OK**.

6. Select the **Screen** tab.

7. Set **Display Layout**: either **1x4** or **2x2**. This option should be consistent with the layout of your displays.

8. Restart the CMS system.

**NOTE**

- The display setting changes will take effect after the CMS restarts.
3.10 Setting AP Management

1. From the CMS system, select the system menu area in the upper left corner of the screen.

2. Select System Setup → Network → enter the password.

3. Select the AP Management tab.

4. Click Import AP Information to import a file (format:*.txt)

**NOTE**

- The imported text file must be saved in the UTF-8 format.
- The text file that contains the AP information must be in this format: AP Name, Mac address, Location, Detail. AP Name, Mac address, Location, and Detail are customizable. For example, AP-CMS1, F84F573B5D10, HY9-7a1, 7a1. Each field is separated by a comma and there is no spacing between each field.
3.11 Connecting a CentralStation to WorkStation/ViewStation

This section describes how to connect a CentralStation to WorkStation or ViewStation.

Before connecting a Central Station to WorkStation/ViewStation, you need to configure IP addresses in the CentralStation and WorkStation/ViewStation respectively.

NOTE

- One of the CentralStations needs to be configured as the master server.

3.11.1 CMS Network IP Configuration

1. Select the system menu area in the upper left corner of the CMS screen.

2. Select System Setup → Network → enter the password.

3. Select the General tab.

4. From the Central Monitoring Network Setup section (i.e. central network), enter 192.168.0.X into the text input box on the right of Master Server IP Address. This is the IP address of the CentralStation that is going to be the master.

5. Click the button on the right of the text input box for Local IP address and select 192.168.0.X.
6. From the Bedside Monitoring Network Setup section (i.e. patient network), click the button on the right of the text input box for **Local IP address** and select 172.16.0.X.

7. Click X in the upper right corner to accept the changes.

8. Restart the system.

**NOTE**

- If the CentralStation that is being set up is the master, enter its own IP address in the **Master Server IPAddress** field. See the figure above for reference.
- The CentralStation needs to be restarted for changes to take effect.

3.11.2 Configuring WorkStation/ViewStation Network IP Addresses

1. From the WorkStation/ViewStation, select the system menu area in the upper left corner of the screen.

2. Select **System Setup → Network Setup** → enter the password.

3. From the **Central Monitoring Network Setup** section (i.e. central network), enter 192.168.0.X into the text input box on the right of **Master Server IP Address**. This is the IP address of the CentralStation that is the master.

4. Click the button on the right of the text input box for **Local IP address** and select 192.168.0.X.
5. Click X in the upper right corner to accept the changes.
6. Restart the system.

**NOTE**

- The WorkStation/ViewStation needs to be restarted for changes to take effect.

### 3.11.3 Connecting a CentralStation to WorkStation/ViewStation

1. At the WorkStation/ViewStation, select the system menu area in the upper left corner of the screen.

2. Select System Setup → Network Setup → enter the password.

3. Select the Central Station Connection tab. The following figure is for reference only.

![Central Station Connection Tab](image)

4. Select the name of the central station you want to connect.

5. Click Connect and then click X in the upper right corner to close the System Setup window.
NOTE

- For how to admit patients on the WorkStation/ViewStation, refer to section 4.3 Assigning Monitoring Devices from the Host CentralStation to the WorkStation/ViewStation of the BeneVision Central Monitoring System Operator’s Manual (P/N: 046-010879-00).
- For details on troubleshooting the issues that may occur when using the WorkStation/ViewStation, see chapter 10 Troubleshooting.

3.12 MLDAP Deployment

For details on the MLDAP deployment, refer to MLDAP Installation and User Guide (PN: 046-011462-00).
4 Telemetry Monitoring System (TMS)

The configurations about the TMS are operated at the central monitoring system (CMS), such as programming the telemetry packs, admitting the transmitter, discharging the transmitter from the CMS, refer to

- TMS-6016 Telemetry Monitoring System Service Manual (P/N 046-005121-00)
- TMS60 Telemetry Monitoring System Service Manual (P/N 046-007057-00)

This chapter only concentrates on how to configure Panorama telemetry server to the BeneVision CMS.

NOTE

- The Panorama telemetry server gets connected to the BeneVision patient network 172.16.0.X.

4.1 Configuring Panorama Telemetry Server

1. On the telemetry server, access the windows desktop.
2. From the windows desktop, open Control Panel.
3. In the Control Panel, open **Network Connections**.

4. Right click on the **ELAN Connected** and select **Properties**.

5. In the **Internet Protocol (TCP/IP) Properties** window, set the IP address to 172.16.0.X and the Subnet mask 255.255.0.0 and then click **OK**.
6. On the windows desktop, double click on CB_Config.exe.

7. Set the ELAN IP Address to 172.16.0.X, if not already configured.

NOTE

- The WELAN IP Address does not need to be configured.
- If an emergency disk was created for the telemetry server reloaded, click “Save and Exit”. Restart the telemetry Server. If not, continue with the next step.

8. On the 608 MHz Wmts Enable, check Enable Wmts Devices.

9. On the 608 MHz Wmts Configuration, set Global Tim Id to 0, Tim Id to 0, and Downlink RF Pair to TXFP_None.

10. In the Band field, select the appropriate band based on the site survey that was performed.
11. Click **Save and Exit**.

12. Restart the telemetry server.

13. If the telemetry server is communicating with the BeneVision Central Station the following screen will come up with the following messages *“Waiting for green signal from OSC, Waiting for Hive Server, CB Server Created and CB set to CB Master”*. 

![Screen Shot](image)

**NOTE**

- For additional telemetry server settings, please refer to the Panorama Service Manual 0070-00-0634.
4.2 Programming Panorama Telepack 608 to BeneVision CMS

1. Connect a programming cable to COM 1 of the Central Station.
2. Connect the programming cable to the Telepack 608.
3. Install the batteries. After installing batteries, the LA and the RA lights are going to turn ON and wait for them to turn OFF.
4. From the CMS system, select the system menu area in the upper left corner of the screen.
5. Select System Setup → enter the password → select the Telemetry tab → select Program.
6. When the following dialog box displays, click OK.
NOTE

- The dialog box appears for five seconds. If you do not make a selection during the five seconds, you will get a programmed time out message.

The message "Wireless device programmed successfully" displays.

4.3 Admitting Panorama Telepack 608 to BeneVision CMS

1. From the CMS system, select the system menu area in the upper left corner of the screen.

2. Select System Setup → enter the password → select the Device Management tab.

3. In the monitor list, select the desired transmitter name.

4. Click +.
4.4 Programming Replacement Panorama Telepack 608

1. Connect a programming cable to **COM 1** of the Central Station.
2. Connect the programming cable to the **defective** Telepack 608.
3. Install the batteries. After installing batteries, the **LA** and the **RA** lights are going to turn **ON** and wait for them to turn **OFF**.
4. From the CMS system, select the system menu area in the upper left corner of the screen.
5. Select **System Setup** → enter the password → select the **Telemetry** tab → select **Program**.
6. Click **Free Connected Channel**. The following dialog box displays.

   ![Channel Successfully freed.]

8. Connect the Programming cable to the **new** Telepack 608. Inset the batteries to the Telepack. After inserting the batteries, the **LA** and the **RA** lights are going to turn **ON** and wait for them to turn **OFF**.
9. Click **Program**. When a confirmation message appears, click **OK**. The message “Wireless device programmed successfully” displays.

**NOTE**

- For how to admit Panorama Telepack 608, refer to 4.3Admitting Panorama Telepack 608 to BeneVision CMS.
4.5 Programming Tel-100/200 and TD 60 Transmitters

1. Connect a programming cable to COM 1 of the CentralStation.

2. Connect the programming cable to the SpO₂ connector of the Telepack.

3. From the CMS system, select the system menu area in the upper left corner of the screen.

4. Select System Setup → Factory Maintenance → enter the password → select the Frequency Setup tab, and then click the Frequency Setup button.

5. Click the Scan the Frequency Information button.

6. Select a channel, and then click Program. The following figure serves as an example.
7. Program the frequency according to the screen prompts.

**NOTE**

- The programmed frequency will take effect after the telemetry transmitter is restarted.
5 McAfee Solidcore S3 Control

5.1 Installation

For the CMS with Solidcore S3 Control software (Optional), the installation of Solidcore S3 Control will be required.

1. Re-start the CMS host, and access the CMS screen.
2. Start Windows Task Manager, and then select the Processes tab.
3. End the “Master.exe” process, and then close the Windows Task Manager window to return the OS desktop.
4. Insert the McAfee Application Control Software CD (P/N 115-012226-00) into the drive, and then select SOLIDCOR620-498_WIN→Setup-win2008-win7.
5. In the “Setup-win2008-win7” folder, right click the “setup-win-7-x86-6.2.0.498.exe” .exe file to display a pop-up menu.
6. Select the Run as administrator option to enter the Installation Wizard window.
7. Click the Next button.
   The License Agreement window displays.
8. Select the I accept the terms in the license agreement option, and then click the Next button.
9. In the Customer Information window, input the information as follows:
   ◆ User Name: input “cmsuser”.
   ◆ Organization: input “hospital”
   ◆ Serial Number: input the serial number listed on the Solidcore authorization label. (The Solidcore authorization label is located on the CD case of the CMS system software)
10. After input the information, click the Next button.
11. In the subsequent steps of the installation, the configurations are set by default.
5.2 Enabling the Solidifier

1. Once the installation is complete, double click the icon of McAfee Solidifier Command Line on the desktop. Then the following McAfee Command Line window displays.

   ![McAfee Command Line Window]

2. Input “sadmin so” in the command line window, and press the “Enter” key. The computer performs solidification scan.

   **NOTE**
   - The solidification scan will take more than one hour.

3. After the scan is done, input “sadmin enable” in the command line window, and press the “Enter” key. At this moment, a message indicates that Solidcore will run after the computer restarts.

4. Re-start the CMS host after the above operations are finished.

5. Enter the CMS screen, and then press the group keys “Ctrl+Alt+Del” to start Windows Task Manager.

6. Select the Processes tab, and then end the “Master.exe” process.

7. Close Windows Task Manager, and return to the OS desktop.

8. Double click the “McAfee Solidifier Command Line” icon on the desktop to access to the McAfee Command Line window.

9. Input the “sadmin status” to check whether the Solidcore is in the “Enabled” state or not, as shown in the following figure.
If the state is correct, it indicates that the installation is complete.

**WARNING**

- Ensure that the operating environment of CMS is free from virus before the installation of Solidcore. Otherwise, the CMS may break down after the installation of Solidcore.

**NOTE**

- The above-mentioned installation is required only when you select to install the software of Solidcore S3 Control.
- Perform the installation of Solidcore S3 Control after other software is installed.

### 5.3 Adding or Editing Additional Applications

If applications have to be added, deleted or updated after the installation of Solidcore S3 Control, you can perform updates either via admin bu/sadmin eu or via sadmin disable and sadmin enable.

“admin bu/sadmin eu” is used when you perform authorized software updates on a protected system. “sadmin disable/ sadmin enable” is used when you perform software updates on unprotected system. Compared with sadmin disable/ sadmin enable, admin bu/sadmin eu can save some time when you perform updates.

Other commonly used commands of McAfee Solidifier include:

- `sadmin help`: used to view the commonly used commands;
- `sadmin status`: used to view the status of McAfee.
5.3.1 Performing Updates via sadmin bu and sadmin eu

1. Double click the icon of McAfee Solidifier Command Line on the desktop and the corresponding window will display.
2. Input "sadmin bu" in the command line, press the “Enter” key, and then restart the PC. The Solidcore control is disabled. You can add or delete the additional applications.
3. Input "sadmin eu" in the command line, press the “Enter” key, and then restart the PC.

5.3.2 Performing Updates via sadmin disable and sadmin enable

1. Double click the icon of McAfee Solidifier Command Line on the desktop and the corresponding window will display.
2. Input "sadmin disable" in the command line, press the “Enter” key, and then restart the PC. The Solidcore control is disabled. You can add or delete the additional applications.
3. Double click the icon of McAfee Solidifier Command Line on the desktop, and then input "sadmin so" to scan all of applications.
4. Input "sadmin enable" in the command line, press the “Enter” key, and then restart the PC.
6 Connection Diagrams for Host, Remote Display, and KVM

6.1 Overview

The CMS supports the remote display, audio, and keyboard/mouse operation with the source from local CMS.

This section describes the connection diagrams for Kontron KISS 2U host, HP 800G1/G2/800G3 host, ELO display and HPE220T display.

In the connection diagrams for Kontron KISS 2U and HP 800G1/800G2/800G3, four touch displays are used for illustration only. If you need to connect one, two, or three touch displays, you do not need to configure all of the ports for the four touch displays. Please connect the desired number of touch displays by referring to the connection diagrams below.

NOTE

- Install the touchscreen driver only after all the connections are complete.

In the connection diagrams in this section, if a USB toVGA adapter (023-000766-00) is required, you need to install the adapter driver before proceeding to specific installation procedures in each subsection. For details on how to install the adapter driver, see Step 3 in 3.3.2 Installing SUNIX Muti-Screen VGA2715 Extender (023-000766-00).
6.2 Installing Kontron KISS 2U and ELO—CE750/CE750A KVM

Connection Diagram

As shown in this figure, a USB to RS-232 adapter (023-000739-00) is required. Before using this adapter, you need to insert the adapter CD into the CD ROM and run the “Setup.exe” program to install the adapter driver. The touch displays as shown in the figure above only refer to the ELO touch display. CE750 KVM and CE750A KVM cannot be used simultaneously.

Installation Procedures

The following installation procedures are illustrated on the Kontron KISS 2U.

Tools Required:
- KVM extender (CE750R, CE750L) 023-000773-00
- DP-to-VGA adapter 023-000214-00
- USB-to-VGA adapter 023-000766-00
- RS-232 cable 300A-10-08997
- USB-to-RS232 adapter 023-000739-00
1. Connect the Local 1 devices to CE750L.
   a. Connect one end of the DP-to-VGA adapter to the DP1 port of Kontron KISS 2U host.
   b. Connect the yellow end of the CE750L accompanying cable to the CE750 input port.
   c. Connect the VGA port of the CE750L accompanying cable to the DP-to-VGA adapter.
   d. Connect the USB port of the RS-232 adapter to the USB 3.0 port of the Kontron KISS 2U host, and the other end to CE750L.
   e. Connect the USB port of the CE750L accompanying cable to the USB 2.0 connector of Kontron KISS 2U host.
   f. Connect the audio port of the CE750L accompanying cable to the audio port of the Kontron KISS 2U host.

2. Connect the Remote 1 devices to CE750R.
   a. Connect the RS-232 port of touchscreen to the RS-232 port of CE750R by the touchscreen accompanying cable.
   b. Connect the VGA port of touchscreen with the VGA port of CE750R by the touchscreen accompanying cable.
   c. Connect the audio port of touchscreen with the audio port of CE750R by the touchscreen accompanying cable.
   d. Connect the keyboard and mouse to the USB port of CE750R.

3. Connect the Local 2 devices to CE750L.
   Repeat the operation a-d of Step 1.

4. Connect the Remote 2 devices to CE750R.
   Repeat the operation a-b of Step 2.

5. Connect the Local 3 devices to CE750L.
   Repeat the operation a-d of Step 1.

6. Connect the Remote 3 devices to CE750R.
   Repeat the operation a-b of Step 2.

7. Connect the Local 4 devices to CE750L.
   a. Connect the DVI-to-VGA adapter to DVI port of Kontron KISS 2U host.
   b. Connect the VGA port of the CE750L accompanying cable to the DVI-to-VGA adapter.
   c. Connect one end of USB-to-RS-232 adapter to the USB 3.0 port of Kontron KISS 2U host, the other end to RS-232 cable.
   d. Connect the RS-232 cable to CE750L.

8. Connect the Remote 4 devices to CE750R.
   Repeat the operation a-b of Step 2.
9. Connect CE750L to CE750R by a network cable.

10. Install touchscreen driver. Refer to 3.3.14 Touchscreen Driver Installation (Optional).

---

**CAUTION**

- If recorder is extended for remote operation, the serial port of CE750L must be connected to the COM1 port of Kontron KISS 2U.
- If paging is extended for remote operation, the serial port of CE750L must be connected to the COM2 port of Kontron KISS 2U.

---

**NOTE**

- The CMS supports VGA video extension. The recommended equipment is ATEN KVM Extender CE750.
- The remote display equipment is required to support a resolution of 1280×1024 pixels. The max distance that a remote display can be connected is 650 feet.
- Please refer to the accompanying documents for the detailed operations, installation, specifications and precautions of VGA video transmission equipment.
- The CE750 KVM extender does not support remote USB storage. To support the remote USB storage, you need install a USB extender.
6.3 Installing Kontron KISS 2U and ELO/HPE220T—KE6940 KVM

Connection Diagram

The touch displays as shown in the figure above only refer to the ELO/HPE220T touch display.

NOTE

- The USB cable can also be connected to Touch Display 1 or Touch Display 2.
- Local 1 in the figure above is a KVM display for troubleshooting purposed. It can be connected to either of the two DVI outputs.

Installation Procedures

The following installation procedures are illustrated on the Kontron KISS 2U.

Tools Required:

- DP-to-VGA adapter 023-000214-00
- USB-to-VGA adapter 023-000766-00
- RS-232 cable 300A-10-08997
1. Connect the Local 1 devices to KE6940T.
   a. Connect one end of the DP-to-DVI adapter to the DP1 port of Kontron KISS 2U host.
   b. Connect the DVI line of the KE6940T accompanying cable to the KE6940T DVI-I input 1 port.
   c. Connect the DVI line of the KE6940T accompanying cable to the KE6940T DVI-I input 2 port.
   d. Connect the USB port of the DVI line to the USB 3.0 port of the Kontron KISS 2U host, and the other end to KE6940T.
   e. Connect the audio port of the KE6940T accompanying cable to the audio port of the Kontron KISS 2U host.
2. Connect the Remote 1 devices to KE6940R.
   a. Connect the USB port of touchscreen to the USB port of KE6940R by the touchscreen accompanying cable.
   b. Connect the VGA port of touchscreen with the DVI-I output 1 port of KE6940R
   c. Connect the VGA port of touchscreen with the DVI-I output 2 port of KE6940R
   d. Connect the audio port of touchscreen with the audio port of KE6940R by the touchscreen accompanying cable.
   e. Connect the keyboard and mouse to the USB port of KE6940R.
3. Connect the Local 2 devices to KE6940T.
   Repeat the operation a-d of Step 1.
4. Connect the Remote 2 devices to KE6940R
   Repeat the operation a-c of Step 2.
5. Connect KE6940T to KE6940R by a network cable.
6. Install touchscreen driver. Refer to 3.3.14 Touchscreen Driver Installation (Optional).

---

**CAUTION**

- If recorder is extended for remote operation, the serial port of KE6940T must be connected to the COM1 port of Kontron KISS 2U.
- If paging is extended for remote operation, the serial port of KE6940T must be connected to the COM2 port of Kontron KISS 2U.
**NOTE**

- The CMS supports VGA video extension. The recommended equipment is ATEN KVM Extender KE6940.
- The remote display equipment is required to support a resolution of 1280×1024 and 1920×1080 pixels. The max distance that a remote display can be connected is 320 feet.
- Please refer to the accompanying documents for the detailed operations, installation, specifications and precautions of VGA video transmission equipment.
- The KE6940 KVM extender support remote USB storage.

6.4 Installing HP 800G1/800G2/800G3 SFF and ELO/HPE220T — KE6940 KVM

Connection Diagram

The touch displays as shown in the figure above only refer to the ELO/HPE220T touch display.

**NOTE**

- Only dual displays are supported. Four displays are not supported.
- Local 1 in the figure above is a KVM display for troubleshooting purposed. It can be connected to either of the two DVI outputs.
**Installation Procedures**

The following installation procedures are illustrated on the Kontron KISS 2U.

**Tools Required:**

- DP-to-VGA adapter 023-000214-00
- USB-to-VGA adapter 023-000766-00
- RS-232 cable 300A-10-08997
- USB-to-RS232 adapter 023-000739-00
- ATEN KE6940 Extender(R) 023-001384-00
- ATEN KE6940 Extender(T) 023-001383-00

1. Connect the Local 1 devices to KE6940T.
   a. Connect one end of the DP-to-DVI adapter to the DP1 port of HP 800G1/800G2/800 G3 host.
   b. Connect the DVI line of the KE6940T accompanying cable to the KE6940T DVI-I input 1 port.
   c. Connect the DVI line of the KE6940T accompanying cable to the KE6940T DVI-I input 2 port.
   d. Connect the USB port of the DVI line to the USB 3.0 port of the HP 800G1/800G2/800 G3 host, and the other end to KE6940T.
   e. Connect the audio port of the KE6940T accompanying cable to the audio port of the HP 800G1/800G2/800G3 host.

2. Connect the Remote 1 devices to KE6940R.
   a. Connect the USB port of touchscreen to the USB port of KE6940R by the touchscreen accompanying cable.
   b. Connect the VGA port of touchscreen with the DVI-I output 1 port of KE6940R
   c. Connect the VGA port of touchscreen with the DVI-I output 2 port of KE6940R
   d. Connect the audio port of touchscreen with the audio port of KE6940R by the touchscreen accompanying cable.
   e. Connect the keyboard and mouse to the USB port of KE6940R.

3. Install touchscreen driver. Refer to 3.3.14 Touchscreen Driver Installation (Optional).

---

**CAUTION**

- If recorder is extended for remote operation, the serial port of KE6940T must be connected to the COM1 port of HP 800G1/800G2/800G3.
- If paging is extended for remote operation, the serial port of KE6940T must be connected to the COM2 port of HP 800G1/800G2/800G3.
NOTE

- The CMS supports VGA video extension. The recommended equipment is ATEN KVM Extender KE6940.
- The remote display equipment is required to support a resolution of 1280x1024 and 1920x1080 pixels. The max distance that a remote display can be connected is 320 feet.
- Please refer to the accompanying documents for the detailed operations, installation, specifications and precautions of VGA video transmission equipment.
- The KE6940 KVM extender support remote USB storage.

6.5 Installing HP 800G1/800G2/800G3 and ELO—CE750/CE750A KVM

Connection Diagram

The touch displays as shown in the figure above only refer to the ELO touch display. CE750 KVM and CE750A KVM cannot be used simultaneously.
Installation Procedures

The following installation procedures are illustrated on the Kontron KISS 2U.

Tools Required:

- KVM extender (CE750R, CE750L) 023-000773-00
- DP-to-VGA adapter 023-000214-00
- USB-to-VGA adapter 023-000766-00
- RS-232 cable 300A-10-08997
- USB-to-RS232 adapter 023-000739-00

1. Connect the Local 1 devices to CE750L.
   a. Connect one end of the DP-to-VGA adapter to the DP1 port of HP 800G1/800G2/800G3 host.
   b. Connect the yellow end of the CE750L accompanying cable to the CE750 input port.
   c. Connect the VGA port of the CE750L accompanying cable to the DP-to-VGA adapter.
   d. Connect the USB port of the RS-232 adapter to the USB 3.0 port of the HP 800G1/800G2/800G3 host, and the other end to CE750L.
   e. Connect the USB port of the CE750L accompanying cable to the USB 2.0 connector of HP 800G1/800G2/800G3 host.
   f. Connect the audio port of the CE750L accompanying cable to the audio port of the HP 800G1/800G2/800G3 host.

2. Connect the Remote 1 devices to CE750R.
   a. Connect the RS-232 port of touchscreen to the RS-232 port of CE750R by the touchscreen accompanying cable.
   b. Connect the VGA port of touchscreen with the VGA port of CE750R by the touchscreen accompanying cable.
   c. Connect the audio port of touchscreen with the audio port of CE750R by the touchscreen accompanying cable.
   d. Connect the keyboard and mouse to the USB port of CE750R.

3. Connect the Local 2 devices to CE750L.
   Repeat the operation a-d of Step 1.

4. Connect the Remote 2 devices to CE750R
   Repeat the operation a-b of Step 2.

5. Connect the Local 3 devices to CE750L.
   a. Connect the USB-to-VGA adapter to USB port of HP 800G1/800G2/800G3 host.
   b. Connect the VGA port of the CE750L accompanying cable to the VGA-to-VGA adapter.
   c. Connect one end of USB-to-RS-232 adapter to the USB 3.0 port of HP 800G1/800G2/800G3 host, the other end to RS-232 cable.
d. Connect the RS-232 cable to CE750L.

6. Connect the Remote 3 devices to CE750R.
   Repeat the operation a-b of Step 2.

7. Connect the Local 4 devices to CE750L.
   a. Connect the VGA-to-VGA adapter to VGA port of HP 800G1/800G2/800G3 host.
   b. Connect the VGA port of the CE750L accompanying cable to the VGA-to-VGA adapter.
   c. Connect one end of USB-to-RS-232 adapter to the USB 3.0 port of HP 800G1/800G2/800G3 host, the other end to RS-232 cable.
   d. Connect the RS-232 cable to CE750L.

8. Connect the Remote 4 devices to CE750R.
   Repeat the operation a-b of Step 2.

9. Connect CE750L to CE750R by a network cable.

10. Install touchscreen driver. Refer to 3.3.14 Touchscreen Driver Installation (Optional).

---

**CAUTION**

- If recorder is extended for remote operation, the serial port of CE750L must be connected to the COM1 port of HP 800G1/800G2/800G3.
- If paging is extended for remote operation, the serial port of CE750L must be connected to the COM2 port of HP 800G1/800G2/800G3.

---

**NOTE**

- The CMS supports VGA video extension. The recommended equipment is ATEN KVM Extender CE750.
- The remote display equipment is required to support a resolution of 1280×1024 pixels. The max distance that a remote display can be connected is 650 feet.
- Please refer to the accompanying documents for the detailed operations, installation, specifications and precautions of VGA video transmission equipment.
- The CE750 KVM extender does not support remote USB storage. To support the remote USB storage, you need install a USB extender.
7 System Recovery

7.1 Overview

The central monitoring system (CMS) is installed in the dual hard disks computer. When one of the dual hard disks fails, replace the faulty disk with a new one. The new disk recovers automatically.

When both hard disks fail, perform the following procedure:

7.2 HDD Replacement Procedure

7.2.1 Tools Required

- **Software:**
  - 801-300B-00010-00 DPM CMS FRU HD IMAGE
  - 115-047955-00 BeneVision-CMS SOFTWARE TOOLS
  - 115-047956-00 BeneVision-CMS SYSTEM SOFTWARE
  - 115-012226-00 MCAFEE SOLIDCORE

- **Hardware:**
  - Screw driver with TORX T15 Bit or large flat blade screwdriver.
  - Replacement Hard Drive/s PN 0992-00-0287 Seagate 500 GB and PN 023-001203-00 Western Digital 500GB for HP 800G1/800G2/800G3 host
  - Replacement Hard Drive/s PN 023-001203-00 Western Digital 500GB for Kontron KISS 2U host

**NOTE**

- 801-300B-00010-00 is not for sale. It is a Mindray service tool.
- In a BeneVision CMS RAID configuration both drives must be the exact same type.
7.2.2 Rebuilding a Defective Hard Drive

1. Turn Off the computer and replace the defective hard drive.
2. Turn On the computer. Wait until the computer boots up into the CMS operations.
3. Select the system menu area in the upper left corner of the CMS screen.
5. Click Exit to Windows.

6. In the windows desktop double click on the hard drive icon displayed at the bottom right of the screen. The Intel Rapid Storage Technology window will open.

7. On the left side of the screen, click Rebuild to another disk.
8. The Rebuild Volume warning message will come up. Click on SATA Disk on Controller X, Port X (466 GB) option.
9. Click Rebuild.
The volume starts rebuilding and the page refreshes displaying the progress of the operation. At this point the Central Station can be rebooted into the CMS operations.

**NOTE**

- In a BeneVision CMS RAID configuration, both drives must be of the exact same type.

### 7.2.3 Replacing Both Hard Drives in a RAID Configured BeneVision CMS

You need to complete sections **7.2.3.1 Replacing Hard Drives and Setting BIOS**, **7.2.3.2 Installing the Windows 7 Operating System and Driver**, **7.2.3.3 Activating and Configuring the Windows 7 Operating System**, and **7.2.3.4 Installing the BeneVision Dongle Driver** to replace the hard drives in a RAID configured BeneVision CMS.

#### 7.2.3.1 Replacing Hard Drives and Setting BIOS

1. Replace both Hard Drives.

**NOTE**

- Drives must be of the same manufacture and size.

2. Turn on computer, then hit “ctrl-I” on the keyboard as the first screen appears to enter the Intel Rapid Storage Technology Main Menu screen.
3. Select **Create RAID Volume**. (You will delete everything on the hard drives if they already have information stored on them.)

4. Accept **default name**, then select **RAID1 (Mirror)** for the RAID Level, and finally select **Create Volume**.

### 7.2.3.2 Installing the Windows 7 Operating System and Driver

You can follow one of the following two methods to install the Windows 7 operating system and driver.

- **Recover the Windows 7 HDD image**
- **Install the Windows7 operating system CD and driver**

#### Recovering the Windows 7 HDD Image

1. Plug the USB stick containing the Windows 7 HDD image (P/N 801-300B-00010-00), into the USB port on the back of the computer.

2. Exit the Intel® Rapid Storage Technology program, the system will go through its normal boot sequence. Press “F9” (for HP800G1/800G2/800 G3) or “F5” (for Kontron KISS 2U) to access the Boot Menu. The system will ask for a password. Type in the password and press “Enter”.

3. Highlight “USB Device” by pressing the up and down arrows. Press “+” to move it up to the first spot. Press **F10** to save the settings.

4. After the BeneVision CMS boots from the USB drive hit ok at the Symantec Ghost Splash Screen. This may take several minutes.

5. When the “About Symantec Ghost” prompt screen appears, click **OK** to proceed.
6. From the **Symantec Ghost** menu, select **Local → Disk → From Image**.

7. When the prompt opens, click on the “Look in:” dialog to select the corresponding USB drive which contains the ghost image. As an example, in the image below the files are located on the G Drive.

8. Select the WIN.GHO file located under the "HP 8380 RAID WIN 7" folder. For KISS and 800G1/G2, the WIN.GHO file is located under the “EN-WIN” folder of Disc E.
9. Click on the WIN.GHO file to select the actual ghost file.

![Image 1](image1.png)

10. When prompted, select the destination drive to install the operating system which is the “Intel Raid” volume as shown in the figure below.

![Image 2](image2.png)

11. In the next screen, the dialog will show the destination drive details. Click OK to accept all default values.

![Image 3](image3.png)

12. Click Yes to acknowledge that the destination drive will be erased during the ghosting process.
13. Allow the ghosting process to complete. While the process is underway, the dialog window will show its progress from 0% to 100% as well as an estimated time remaining to complete the task.

14. When the ghosting process is finished, click **Continue** to close the **Clone Complete** dialog window.
15. Select **Quit** to exit from the Norton Ghost program. If a popup dialog windows asks for confirmation to quit, click **Yes**.
16. Unplug the USB stick containing the ghosting images from the back of the machine.
17. Restart the computer by holding down the power button to turn off the PC, and then turn it back on. Once the computer has restarted allow the computer to start normally and display the Windows desktop.

**Installing the Windows 7 Operating System CD**

1. Insert the Windows7 OS installation CD (115-034049-00).
2. When "**Press any key to boot from CD** ..." appears on the screen, press any key. The following screen is displayed.
3. Press the **Enter** key.

4. When the following screen appears, select **I accept the license terms**, and click **Next**.

5. When the following screen appears, select **Custom (advanced)**.
6. When the following screen appears, select **Disk 0 Partition 1:SYSTEM**, and then click the **Next** button to start installation. Wait patiently for completion of the installation.
7. When the following screen appears, enter the username "cmsuser" and computer name "cmsuser-PC", and then click **Next**.

8. When the following screen appears, click **Next** and do not enter the password.
9. Enter the product key which is displayed on the Windows License label attached to the host. Then click Next.

10. When the following screen appears, select **Use recommended settings**.
11. When the following screen appears, set time and time zone as shown below. Select **Automatically adjust clock for Daylight Saving Time**, and then click **Next**.

Upon completion of settings, the following screen is displayed.

12. Remove the Windows7 OS installation CD from the CD-ROM drive and keep it properly. Then plug the Windows 7 patch CD (115-034050-00).

13. Run the "install all.bat" file under the "WIN7 English hotfix" folder in the root directory of the patch CD to execute patch installation.
14. Upon completion of installation, restart the computer.

15. Remove the patch CD from the CD-ROM drive and keep it properly. Up to now, installation of the operating system is complete.

After installing the operating system, you need to close the automatic update function of the operation system by following the steps below.

1. Select **Start → Control Panel → System and Security → Turn automatic updating on or off.**
2. When the following screen is displayed, select **Never check for updates** from the drop-down list of **Important Updates.**
3. Click **OK** to save the settings.

![Windows Update](image)

**Installing the Driver**

After finishing installing the Windows 7 Operating System, you need to install the driver to complete the entire installation process.

**Installing the Driver for HP800G1 Host**

1. Place the driver CD that comes with the computer into the CD-ROM drive, and install the driver according to the directory sequence of folder and the file sequence in the folder.

2. Always select **Agree, Yes or Next** during the installation. The computer must be restarted manually each time a driver is installed.
The following picture shows an example of the folder sequence: No. 1 > No. 2 > No. 3 > No. 4 > No. 5.

There are two driver installation files in the No. 1 folder, as shown below. Install the No. 1 motherboard driver and No. 2 USB3.0 driver in turn. The computer must be restarted each time a driver is installed.

3. Run the graphics card driver installation file in the No. 2 folder, and restart the computer after installation is completed.

4. Run the audio driver installation file in the No. 3 folder, and restart the computer after installation is completed.

5. Run the network card driver installation file in the No. 4 folder. When the following installation screen is displayed, click the Install Drivers and Software button, and then always click Next or Install. Restart the computer after installation is completed.
There are two driver installation files in the No. 5 folder, as shown below.

6. Install the No.1 and No.2 driver installation files. Always click **Next** or **Yes** during installation. Restart the computer after each file is installed.

7. After the computer starts completely, click the hidden icons in the lower right corner of the desktop. The icon shown below should be available. "√" indicates normal operation of the dual hard disks.

---

Installing the Driver for KISS 2U Host

1. Place the driver CD that comes with the computer into the CD-ROM drive, and install the driver according to the directory sequence of folder and the file sequence in the folder.

2. Always select **Agree**, **Yes** or **Next** during the installation. The computer must be restarted manually each time a driver is installed.

The following picture shows an example of the folder sequence: 1 > 2 > 3 > 4 > 5 > 6 > 7 > 8 > 9.

3. Run the motherboard driver in the 1-Chipset driver folder, and restart the computer after installation is completed.
4. Run the ME driver installation file in the 2-ME driver folder. After installation is completed, exit through the interface below, and then restart the computer.

5. Run the graphics card driver installation file in the folder under the 3-Graphics driver folder. Restart the computer after installation is completed.

6. Run the USB3.0 driver installation file in the 4-USB3.0 driver folder. Restart the computer after installation is completed.

7. Run the USB-to-VGA driver installation file in the 5-USB to VGA driver folder. Restart the computer after installation is completed.

8. Run the audio driver installation file in the 6-Audio driver folder, and restart the computer after installation is completed. Since Kontron KISS 2U server is not provided a speaker, no sound will be sent out in the power-on/off process after the audio driver is installed.

9. Run the network card driver installation file in the 7-Network driver folder. The installation interface is shown below. Click the Install Drivers and Software button, and then always select Next or Install. Restart the computer after installation is completed.
10. Run the USB3.0 driver installation file in the 8-RAID driver folder. Restart the computer after installation is completed.

11. Run the watchdog driver installation file in the 9-Watchdog driver folder, and restart the computer after installation is completed.

After the computer starts completely, click the hidden icons in the lower right corner of the desktop. The icon shown below should be available. "√" indicates normal operation of the dual hard disks.

Installing the Driver for HP800 G2 Host (Windows 7 32-bit)

1. Place the driver CD that comes with the computer into the CD-ROM drive, and install the driver according to the directory sequence of folder and the file sequence in the folder.

2. Always select **Agree**, **Yes** or **Next** during the installation. The computer must be restarted manually each time a driver is installed. The following screen shows an example of the file list.
3. Run NO1. sp72786 CHIP 32 64, install the motherboard driver, and restart the computer after installation is completed.

4. Run NO2. Sp71459 realtek 32 64, install the audio driver, and restart the computer after installation is completed.

5. Run NO3. Sp74234 USB3 32 64, install the USB3.0 driver, and restart the computer after installation is completed.

6. Open the folder HP 800G2 WIN7 32, run NO4. Sp74742 NIC 32, install the network card driver, and restart the computer after installation is completed.

7. Open the folder HP 800G2 WIN7 32, run NO5. Sp74567 intel VGA 32, install the graphics card driver, and restart the computer after installation is completed.

8. Run mu_.net_framework_4.5_r2_x86_x64_.1076098, and restart the computer after installation is completed. Run NO6. Sp72775 AHCI 32 64 after the computer is restarted, install the dual-hard disk control driver, and restart the computer after installation is completed.

9. After the computer starts completely, click the hidden icons in the lower right corner of the desktop. The icon shown below should be available. "√" indicates normal operation of the dual hard disks.

The icon should be available. "√"
10. Open the device manager, right-click **PCI Serial Port** under **Other Devices**, and select **Update Driver Software**.

11. When the following screen is displayed, select **Browse my computer for driver software**.
12. Click **Browse** in the displayed window, select the NO7. SP72788 folder, and click **Next** to complete the driver installation.

![Image of driver installation window]

13. Restart the computer after installation is completed.

14. Open the device manager, right-click on PCI Simple Communications Controller under Other Devices, and select **Update Driver Software**.

![Image of device manager with right-click and update driver software selection]
15. Select **Browse my computer** for driver software from the pop-up window.

16. Click **Browse** in the displayed window, select the NO7. SP72788 folder and then click **Next** to complete the driver installation.

17. Restart the computer after installation is completed.

**Installing the Driver for HP800 G3 Host (Windows 7 32-bit)**

1. Place the Windows 7 patch CD into the CD-ROM drive.

2. Run the “install all.bat” file. The computer restarts when the cmd window disappears from the screen.

3. Place the driver CD that comes with the computer into the CD-ROM drive, and install the driver according to the directory sequence of folder and the file sequence in the folder.

4. Always select **Agree**, **Yes** or **Next** during the installation. The computer must be restarted manually each time a driver is installed. The following screen shows an example of the file list.

<table>
<thead>
<tr>
<th>Name</th>
<th>Date modified</th>
<th>Type</th>
<th>Size</th>
</tr>
</thead>
<tbody>
<tr>
<td>install all</td>
<td>7/9/2013 2:19 AM</td>
<td>Windows Batch File</td>
<td>1 KB</td>
</tr>
<tr>
<td>Windows 5.1-KE2575077-x86</td>
<td>5/31/2016 2:41 AM</td>
<td>Microsoft Update</td>
<td>272 KB</td>
</tr>
<tr>
<td>Windows 5.1-KE614892-x86</td>
<td>5/31/2016 2:41 AM</td>
<td>Microsoft Update</td>
<td>226 KB</td>
</tr>
<tr>
<td>Windows 5.1-KE2610553-x86</td>
<td>5/31/2016 2:41 AM</td>
<td>Microsoft Update</td>
<td>265 KB</td>
</tr>
<tr>
<td>Windows 5.1-KE240374-v2-x86</td>
<td>5/31/2016 2:41 AM</td>
<td>Microsoft Update</td>
<td>709 KB</td>
</tr>
<tr>
<td>Windows 5.1-KE221040-x86</td>
<td>5/31/2016 2:41 AM</td>
<td>Microsoft Update</td>
<td>662 KB</td>
</tr>
<tr>
<td>Windows 5.1-KE2666695-x86</td>
<td>5/31/2016 2:41 AM</td>
<td>Microsoft Update</td>
<td>1,000 KB</td>
</tr>
<tr>
<td>Windows 5.1-KE6894655-x86</td>
<td>5/31/2016 2:41 AM</td>
<td>Microsoft Update</td>
<td>1,294 KB</td>
</tr>
<tr>
<td>Windows 5.1-KE913431-x86</td>
<td>5/31/2016 2:41 AM</td>
<td>Microsoft Update</td>
<td>1,051 KB</td>
</tr>
</tbody>
</table>

5. Run NO2.sp78817 W10P64 W7P64 32 CHIP, install the motherboard driver, and restart the computer after installation is completed.

6. Run NO3. Sp74234 USB3 32 64, install the USB3.0 driver, and restart the computer after installation is completed.

7. Run NO5.sp78957 W7P32 NVIDIA GT720, install the Discrete graphics card driver, and restart the computer after installation is completed.

8. Run NO6.sp79275 W10P64 W7P32 64 Conexant, install the audio driver, and restart the computer after installation is completed.
9. Run NO8.sp77773 W7P32 NIC, install the network card driver, and restart the computer after installation is completed.

10. Run NO4.sp78848 W10P64 W7P32 64 MEI--choose, install the network card driver, and restart the computer after installation is completed.

11. Run NO1.net_framework_4.5_r2_x86_x64_1076098, and restart the computer after installation is completed. Run NO7.sp78880 W7P32 64 Rapid AHCI--, install the dual-hard disk control driver, and restart the computer after installation is completed.

12. After the computer starts completely, click the hidden icons in the lower right corner of the desktop. The icon shown below should be available. "√" indicates normal operation of the dual hard disks.

13. Open the device manager, right-click Display adapters under Standard VGA Graphics Adapter, and select Update Driver Software.
14. When the following screen is displayed, select **Browse my computer for driver software**.

![Image of Browse my computer for driver software]

15. Click **Let me pick from a list of device drivers on my computer**, select the NO6.vgawin732 64SP81349\Graphics\ki121256 file, click ok, select **Inter(R) HD Graphics 530** and click **Next** to complete the driver installation.

![Image of Let me pick from a list of device drivers on my computer]
16. Restart the computer after installation is completed.
7.2.3.3 Activating and Configuring the Windows 7 Operating System

1. Open the **Start** menu in the lower left hand corner of the Windows Operating System. Right click on the **Computer** menu and select **Properties**. In the dialog window that appears, click on the bottom of the window over the text **You must activate today. Activate Windows now**.

2. When prompted, type in the Windows Product ID from the label that is affixed to the top of the machine.

3. Use the phone system for activation. Follow the onscreen instructions for dialing the phone number and inputting the installation ID. Once the system validates the ID, type in the Confirmation ID. Follow the onscreen instructions to finish the activation process. At the conclusion of activation, exit back to the Windows desktop.

4. Install the required software and drivers by referring to sections 3.3 Display Installation to 3.9 CMS System Software

5. Click on the Date and Time in the tray at the lower right hand corner of the screen.
6. Click **Change Time and Date Settings**.

![Image of Date and Time Settings window]

7. Select the **Internet Time** tab.

![Image of Internet Time Settings window]
8. Click **Change Settings**.

9. Uncheck the **Synchronize with an Internet time server** box. Then click **OK**.

10. In the **Date and Time** tab, select **Change time zone**....
11. Uncheck the box labeled **Automatically adjust clock for Daylight Saving Time.** Then Click **OK.**

12. From the **Date and Time** menu, click **OK.**

### 7.2.3.4 Installing the BeneVision Dongle Driver

1. Insert the BeneVision Software Tools CD (PN 115-047955-00) containing the BeneVision Dongle Driver (P/N 897-000062-00).

2. Click and open the folder titled “USB Dog Driver”. Open the subfolders and double click on the “MicroDogInstdrv” application. The application installs the driver for the license dongle.

3. When the Micro Dog Driver installation window opens, select **USB Dog Driver** under Driver Installation. Finally click the **Install Driver** button on the lower left hand side of the window.

4. When installation is complete, look for the message in red “The driver has been installed successfully”. Click **Exit** to exit from installation of the Micro Dog Driver.
7.2.3.5 Configuring IP Address

1. Connect an Ethernet cable between the LAN connection on the back of the computer and an Ethernet hub or switch.

2. From the Windows 7 desktop, click the START icon → CONTROL PANEL → NETWORK AND SHARING CENTER → CHANGE ADAPTER SETTINGS.

3. Configure the “Local Area Connection 2” for static IP address with an address of 172.16.0.X for 800G1/800G2/800G3 computer or 192.168.0.X is for KISS computer. Configure the subnet mask to 255.255.0.0.

4. Configure the “Local Area Connection” for static IP address with an address of 192.168.0.X for 800G1/800G2/800G3 computer or 172.16.0.X is for KISS computer. Configure the subnet mask to 255.255.0.0.

7.2.3.6 Installing CMS Software

1. Insert the BENEVISION CMS Software CD. Click to select and open the “CMSSetup” folder. Double click to open the “CentralStationSetup.exe” application to begin the installation process.

2. When prompted, select English as the default language.
3. Select **Next** to continue the installation.

4. Select **Running On PC**, and then select **Install**.

5. Select **Finish**. The CMS will start automatically.

6. From the Central Station, select **System Setup** and then select **Factory Maintenance**. Enter the password 332888. Select Exit to Windows to return to the Windows desktop.

7. Install the McAfee Solidifie by referring to 5.1 Installation and 5.2 **Enabling the Solidifier**.

8. Restart Computer and restore the database using the previously backed up .bak file, or manually configure all BeneVision CMS settings and Peripheral Devices. Return system to service.
7.3 Database Update

Refer to section 3.3.13

*Database Update (Optional).*

7.4 Configuring Printer

Refer to section 3.6 *Installing Printer.*

7.5 Installing Dual Displays

Refer to section 3.3.1 *Implementing Double Screen Display by DP-to-VGA Adapter* for dual displays connection and settings.

7.6 Installing Multiple Displays

Refer to section 3.3.2 *Installing SUNIX Muti-Screen VGA2715 Extender (023-000766-00)* for three or four displays connection and settings.

7.7 Setting the Size and Display Layout of CMS Screen

1. Access the CMS system.

2. Select the system menu area in the upper left corner of the screen.

3. Select *System Setup ➔ Display ➔ Screen ➔ Screen Size.* Adjust the screen size of the CMS system in accordance with actual screen size. Restart PC to enable the screen size settings.

7.8 Setting Language and Time

Refer to section 3.3.7 *Configuring System Windows Region and Language* for language settings.

Refer to section 3.3.8 *Configuring Windows System Operating Time* for time settings.
8 Maintenance and Cleaning

8.1 Maintenance

Failure on the part of the responsible hospital or institution employing the use of the central monitoring system to implement a satisfactory maintenance schedule may cause undue equipment failure and possible health hazard.

**WARNING**

- The safety checks or servicing involving any disassembly of devices should be performed by professional servicing personnel; otherwise, it may lead to undue equipment failure and possible health hazards.

8.1.1 General Inspection

Whenever your system is repaired or upgraded, a thorough inspection should be performed by qualified service personnel to ensure the reliability.

Before the central monitoring system is put into use and when it is in use, follow these guidelines to inspect it:

- Inspect the equipment and its accessories for mechanical damage;
- Inspect if the environment and power supply meet the specified requirements;
- Inspect all power cords and signal lines for fraying or other damages, and if they are properly connected and insulated;
- Inspect if the sound system functions normally;
- Inspect if each function of the system is in good condition;
- In case of any damage or abnormality, do not use the central monitoring system. Contact the hospital biomedical engineers or our service personnel immediately.
8.1.2 System Performance Test

After the central monitoring system is reinstalled or quick recovery installation is performed, follow this procedure to make sure that the system functions correctly:

- Display setup
- Functional test of admitting patient
- Record and print
- Clear test data
- Shut down

8.2 Cleaning

Your equipment should be cleaned on a regular basis. If the CMS accumulates heavy dust, it should be cleaned regularly. The equipment to be cleaned includes the main unit (including power fan, cabinet fan or other fan etc.), displays, printer, recorder, keyboard and mouse. Before cleaning the equipment, consult your hospital’s regulations for cleaning, disinfecting and sterilizing equipment.

**WARNING**

- Be sure to shut down the system and disconnect all power cords from the outlet before cleaning the equipment.
- **Cooling fans installed on CPU, display adapter and cabinet should be cleaned on a regular 6-months time interval.** If any malfunction of cooling fan is encountered, please contact supplier for replacement as soon as possible. Dust accumulation on cooling fans can lead to failure due to high temperature.

The exterior surfaces of the equipment may be cleaned with a clean and soft cloth, sponge or cotton ball, dampened with a non-erosive cleaning solution. Drying off excess cleaning solution before cleaning the equipment is recommended. Following are examples of cleaning solutions:

- Hydrogen peroxide (3%)
- Ethyl alcohol (70%)
- Host cleaning solutions
- Liquid crystal display (LCD) detergent
Follow these rules to clean the equipment; Failure to do so may cause the material to melt, distort, or may dull the finish of the case, blur lettering on the labels, or cause equipment failures.

- ALWAYS dilute the solutions according to the manufacturer’s suggestions.
- ALWAYS wipe off all the cleaning solution with a dry cloth after cleaning.
- NEVER SUBMERGE the equipment into water or any cleaning solution, or POUR or SPRAY water or any cleaning solution on the equipment.
- NEVER permit fluids to run into the casing, switches, connectors, or any ventilation openings in the equipment.
- NEVER use abrasive materials and erosive or acetone–based cleaners.

**WARNING**

- Disinfection or sterilization may cause damage to the equipment; therefore, when preparing to disinfect or sterilize the equipment, consult your hospital’s infection controllers or professionals.
- The cleaning solutions above can only be used for general cleaning. If you use them to control infections, we shall assume no responsibility for the effectiveness.

### 8.3 Preventative Maintenance

#### 8.3.1 Display Monitors

The monitor panel and housing should be cleaned by the user as required.

**WARNING**

- Do not clean the monitor while it is turned on and/or plugged in.

**NOTE**

- Never use an abrasive glass cleaner containing highly concentrated ammonia and strong base chemicals since they damage the surface treatment.
8.3.2 LCD Display Chassis

**WARNING**

- Do not clean the monitor while it is turned on and/or plugged in.
- Do not spray any cleaner directly on a display. It could possibly leak inside the unit and cause damage.

Clean the chassis with a lightly moistened soft cloth.

8.3.3 Care and Cleaning of the Screen/Touchscreen

For the best performance, it is recommended that the touch screen on the BeneVision display(s) be kept clean. You can use any standard glass cleaner to clean the screen. Use a cloth or towel to apply the cleaner. Glass cleaner sprayed directly on a display could possibly leak inside a non-sealed unit and cause damage. Remove fingerprints and stains by using a liquid lens cleaner and a soft cloth.

To prevent scratches on the front panel of the display screen, observe the following precautions when cleaning:

**WARNING**

- DO NOT spray any liquids directly on the screen.
- DO NOT use abrasive cleaning materials to clean a touch screen.
- DO NOT wipe a dry screen.
- DO NOT use alcohol or chlorinated hydrocarbon solvents.
- Use a fine soft-hair brush to carefully brush away dust and dirt particles.
- Use a soft cloth moistened with cleaner solution to wipe the touch screen clean.
8.3.4 CMS Chassis, Gateways, Telemetry Server Chassis and Wireless Transceiver

The external cleaning procedures should only be performed by a qualified electronic technician.

Cleaning

Use an anti-static vacuum to carefully remove accumulated dust, dirt, and lint from the various external surface areas. Be careful not to dislodge components, or connectors.

Visual Inspection

Perform a visual check to verify that dust, dirt, and lint has been completely removed, and all connectors are secured and all fans are operational.

8.3.5 Uninterruptible Power Supplies (UPS)

8.3.5.1 Rack Mounted UPS

The battery is designed to last for three (3) to five (5) years under normal use. The UPS performs a self-test automatically every two (2) weeks. If the test fails, the battery LED on the front panel of the UPS will be illuminated. If this occurs, replace the battery cartridge.

Refer to the UPS manufacturer’s website for replacement battery cartridge specifications. Instructions for battery replacement are included with the replacement battery cartridge.

Mindray does not supply replacement battery cartridges for the UPS.

8.3.5.2 Desktop and Auxiliary UPS

Under normal conditions, the original battery in the UPS will last several years. Each UPS has a self-test function to determine the status of the internal battery.

8.3.5.3 UPS Model OmniVS800

To run a self-test, leave connected equipment on. With the UPS plugged in and ON, press and hold the button until the UPS beeps (about 2 seconds) then release it. If the batteries are weak, the “Replace Battery” LED will stay lit and the UPS will continue to beep after the test.

Refer to the UPS manufacturer’s website for replacement battery specifications. Instructions for battery replacement are included with the replacement battery cartridge.
8.3.6 CMS Network Equipment Racks

Use an anti-static vacuum to carefully remove accumulated dust, dirt, and lint from the various external surface areas. Be careful not to dislodge components, or connectors.

Verify the mechanical integrity of all cables, wires, and network connections. Replace any frayed or kinked cables.

8.3.7 System Maintenance Schedule

8.3.7.1 Preventative/Periodic Maintenance

The Preventative Maintenance for the BeneVision CentralNetwork will consist of periodic cleaning, inspection and testing.

Network Components such as Ethernet switches, KVM switches and extenders, Antennas, and Wireless Access points have no preventative maintenance requirements.

Telemetry Packs do not require any preventative maintenance requirement other than cleaning. Refer to telemetry operator’s manual for cleaning and testing instructions.

Use the following tables for each maintenance procedure:

Central Station and Telemetry Server and Equipment Rack.

<table>
<thead>
<tr>
<th>Activity Area</th>
<th>Action</th>
<th>Technical Level</th>
<th>Method</th>
<th>Schedule</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cooling fans</td>
<td>Clean</td>
<td>BioMed/CE</td>
<td>Forced air</td>
<td>Annually</td>
</tr>
<tr>
<td>Power supply</td>
<td>Clean</td>
<td>BioMed/CE</td>
<td>Forced air</td>
<td>Annually</td>
</tr>
<tr>
<td>Fans</td>
<td>Clean</td>
<td>BioMed/CE</td>
<td>Forced air</td>
<td>Annually</td>
</tr>
<tr>
<td>Connections</td>
<td>Inspect</td>
<td>BioMed/CE</td>
<td>/</td>
<td>Annually</td>
</tr>
<tr>
<td>Cases</td>
<td>Inspect</td>
<td>BioMed/CE</td>
<td>/</td>
<td>Annually</td>
</tr>
<tr>
<td>UPS batteries</td>
<td>Test</td>
<td>BioMed/CE</td>
<td>Refer to section 8.3.5 Uninterruptible Power Supplies (UPS)</td>
<td>Annually</td>
</tr>
</tbody>
</table>
8.4 BIOS Settings

8.4.1 BIOS Settings for Kontron KISS 2U (023-001020-00) Central Station, ViewStation, WorkStation

**MAIN**

BIOS Information

BIOS Vendor Phoenix Technologies Ltd.
Core Version KTQ8758-MDY001
Compliance Version UEFI 2.31; PI 0.9
BIOS Version 23

Board Information

Product Name KTQ87/Flex
PCB ID 09

**ADVANCED**

Processor Configuration

- Active Processor Cores = ALL
- Enabled XD = Enabled
- Intel(R) Virtualization Technology = Enabled
- Intel(R) Trusted Execution Technology = Disabled

HDD Configuration

- SATA Device = Enabled
- Interface Combination = RAID

System Agent (SA) Configuration

Graphics Configuration

- Primary Display Selection = Auto
- Internal Graphics = Auto
- DVMT Pre-Allocated = 32MB
- DVMT Total Gfx Men = 256MB

IGD Configuration

- IGD – Boot Type = VBIOS Default

South Bridge Configuration
-Port 80h Cycles= LPC Bus
-State After G3= State S0
-PS/2 Legacy device wake= Wake from S3 Only
-USB/PCIe device wake= Auto

LAN Configuration

-ETH1 Configuration (Left)= Enabled
-Wake on LAN= Enabled
-ETH2 Configuration(Right)= Enabled

PCI bridge Configuration

-Cache Request Length Limit= 128 Bytes
-Cache Request Cout Limit= 4
-Cache Timer Transfer Limit= 8
-Cache Timer Lower Limit= 127
-Cache Timer Upper Limit= 448
-Read Prefetch= Enabled
-Completion Cache Mode= Light Caching

Hardware Health Configuration

-System Temperature Location= Onboard
-Fan Cruise Control= Disabled
-Watchdog Function= 0

Display Configuration

-Switch mode= DP

AMT Configuration

-Intel(R) AMT= Enabled
-Enter Intel(R) MEBx Setup= Disabled
-Un-Configure ME= Disabled

MEBx Configuration

-Enter Intel(R) MEBx Setup= Disabled
-Un-Configure ME= Disabled
-Hide Un-Configure ME Configuration= Disabled
-MEBx Debug Message output= Disabled
-USB Provision = Enabled

ME Configuration

-Intel(R) ME= Enabled
-Intel(R) AT= Enabled
Intel(R) Rapid Start Technology
-Intel(R) Rapid Start Technology Support= Enabled

BOOT
Boot Priority Order
1. USB HDD
2. USB CD
3. USB FDD
4. ATAPI CD
5. ATA HDD0
6. ATA HDD1
7. ATA HDD2
8. ATA HDD3
9. ATA HDD4
10. ATA HDD5
11. Other HDD
12. PCI LAN
13. Internal Shell
14. PCI SCSI
15. ATA HDD

8.4.2 BIOS Settings for RM/VM Central Station, ViewStation, WorkStation and Gateway (0998-00-0708-01, 0998-00-0709-01)

MAIN

ID = 986LCD27
Build Date = 02/05/08
PCB ID = 10

ADVANCED
CPU Configuration

- Execute Disable Bit = Enabled
- Vanderpool Technology = Enabled
- Intel (R) SpeedStep (tm) tech. = Automatic

IDE Configuration

With IDE CDROM
- ATA/IDE Configuration = Enhanced
- Configure SATA as = IDE
- Configure SATA Channels = Before PATA
- Primary IDE Master = Hard Disk
- Primary IDE Slave = Not Detected
- Secondary IDE Master = Hard drive
- Secondary IDE Slave = Not Detected
- Third IDE Master = Atapi CD ROM
- Third IDE Slave = Not Detected
- Hard Disk Write Protect = Disabled
- IDE Detect Time Out (Sec) = 35
- ATA(PI) 80Pin Cable Detection = Host & Device
- Staggered Spin-up delay = Disabled

With SATA CDROM
- ATA/IDE Configuration= Compatible
- Legacy Channels = SATA only
- Primary IDE Slave = Atapi CD ROM

LAN Configuration

- ETH1 Configuration (Upper) = Enabled
- ETH2 Configuration (Lower) = Enabled

FW/IEEE 1394 Configuration

- FW/IEEE 1394 Configuration = Disabled

SuperI/O Configuration

- Serial Port1 Address = 3F8/IRQ4
- Serial Port2 Address = 2F8/IRQ3
- Serial Port2 Mode = Normal
- Parallel Port Address = 378
- Parallel Port Mode = Normal
- Parallel Port IRQ = IRQ7
- Serial Port3 Address = 3E8
- Serial Port3 IRQ = IRQ11
- Serial Port4 Address = 2E8
- Serial Port4 IRQ = IRQ10

Hardware Health Configuration

- Fan Cruise Control = Disabled
- Fan Cruise Control = Disabled
- Fan Cruise Control = Disabled
- Watchdog Function = Disabled

ACPI Configuration

- Suspend Mode = S3 (STR)
- Repost Video on S3 Resume = No
- ACPI Version Features = ACPI v1.0
- USB Device Wakeup From S3/S4 = Disabled

APM Configuration

- Power Management/APM = Enabled
- Video Power Down Mode = Suspend
- Hard Disk Power Down Mode = Suspend
- Suspend Time Out = Disabled
- PS/2 Kbd/Mouse S4/S5 Wake = Disabled
- Keyboard Wake Hotkey = Any Key
- Power Button Mode = On/Off
- Resume On Ring = Disabled
- Resume On PME# = Disabled
- Resume On RTC Alarm = Disabled

PCI Express Configuration

- Active State Power-Management = Disabled

Remote Access Configuration

- Remote Access = Disabled

USB Configuration
- Legacy USB Support = Enabled
- USB 2.0 Controller Mode = HiSpeed

**PCIPNP**

- Plug & Play O/S = No
- Allocate IRQ to PCI VGA = Yes

**BOOT**

Boot Settings Configuration

- Quick Boot = Enabled
- Quiet Boot = Disabled
- AddOn ROM Display Mode = Force BIOS
- Bootup Num-Lock = Off
- PS/2 Mouse Support = Auto
- Wait For 'F1' If Error = Enabled
- Hit 'DEL' Message Display = Enabled
- Lock Keyboard before OS boot = Disabled
- Allow F11 popup = Disabled
- Interrupt 19 Capture = Disabled
- Execute OEM extension = Disabled
- Default init boot order = 0->4->3->5->2->1
- Force boot Device = Disabled

Boot Device Priority

With IDE CDROM

1st Boot Device = 3M-TEAC CD-W552GB **
2nd Boot Device = PM-ST3160815AS **
3rd Boot Device = SM-ST3250410AS **

** Dependent on model number of drive installed in unit

With SATA CDROM

1st Boot Device = PS-ATAPI iHAS5424B **
2nd Boot Device = PM-ST3160815AS **
3rd Boot Device = SM-ST3250410AS **

** Security

- Boot Sector Virus Protection = Disabled

** CHIPSET**

North Bridge Configuration
- Boots Graphic Adapter Priority = PEG/PCI
- Internal Graphics Mode Select = Enabled, 8MB
- PEG Port = Auto
- PEG Force x1 = Disabled

Video Function Configuration
- DVMT Mode Select = DVMT Mode
- DVMT/FIXED Memory = 128MB
- Boot Type = CRT+CRT2
- Backlight Signal Inversion = Disabled
- LCDVCC Voltage = 3.3V
- LVDS = None
- SDVO = CRT

South Bridge Configuration
- USB Functions = 8 USB Ports
- USB 2.0 Controller = Enabled
- Audio controller = Enabled
- Audio Jack Sensing = Auto
- SMBUS Controller = Enabled
- Restore on AC Power Loss = Last State

EXIT

Halt on invalid Time/Date = Enabled
Secure CMOS = Enabled
The parts list is shown in below table.

<table>
<thead>
<tr>
<th>No.</th>
<th>P/N</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>115-034410-00</td>
<td>CentralStation host (Tower)</td>
</tr>
<tr>
<td>2</td>
<td>115-034413-00</td>
<td>CentralStation host (2U)</td>
</tr>
<tr>
<td>3</td>
<td>115-034411-00</td>
<td>WorkStation host (Tower)</td>
</tr>
<tr>
<td>4</td>
<td>115-034414-00</td>
<td>WorkStation host (2U)</td>
</tr>
<tr>
<td>5</td>
<td>115-032428-00</td>
<td>Dongle for CentralStation</td>
</tr>
<tr>
<td>6</td>
<td>115-032426-00</td>
<td>Dongle for WorkStation</td>
</tr>
<tr>
<td>7</td>
<td>023-000110-00</td>
<td>LCD 19” display</td>
</tr>
<tr>
<td>8</td>
<td>023-001128-00</td>
<td>LCD 19” touchscreen</td>
</tr>
<tr>
<td>9</td>
<td>023-000214-00</td>
<td>Display to VGA adapter</td>
</tr>
<tr>
<td>10</td>
<td>023-000766-00</td>
<td>USB to VGA adapter</td>
</tr>
<tr>
<td>11</td>
<td>DA8K-10-14452</td>
<td>Power cable</td>
</tr>
<tr>
<td>12</td>
<td>115-032908-00</td>
<td>Recorder with power cable (TR6F)</td>
</tr>
<tr>
<td>13</td>
<td>023-000773-00</td>
<td>USB KVM extender</td>
</tr>
<tr>
<td>14</td>
<td>023-001138-00</td>
<td>PS/2 mouse</td>
</tr>
<tr>
<td>15</td>
<td>0000-10-10937</td>
<td>PS/2 keyboard</td>
</tr>
<tr>
<td>16</td>
<td>023-000525-00</td>
<td>USB mouse and keyboard</td>
</tr>
<tr>
<td>17</td>
<td>023-000739-00</td>
<td>USB to RS-232 adapter</td>
</tr>
<tr>
<td>18</td>
<td>0992-00-0091-08</td>
<td>HP M602 laser printer</td>
</tr>
<tr>
<td>19</td>
<td>023-001139-00</td>
<td>HP M605n laser printer</td>
</tr>
<tr>
<td>20</td>
<td>0992-00-0150-03</td>
<td>PS2 LONGVIEW COMPANION,830 (AMER)</td>
</tr>
<tr>
<td>21</td>
<td>023-001376-00</td>
<td>Switch 48G PoE 370W</td>
</tr>
<tr>
<td>22</td>
<td>023-001377-00</td>
<td>Switch 24G PoE 370W</td>
</tr>
<tr>
<td>23</td>
<td>023-001379-00</td>
<td>Switch 24 10/100/1000 Ethernet ports, two SFP+ module slots, 250-W power supply.</td>
</tr>
<tr>
<td>24</td>
<td>023-001383-00</td>
<td>KVM Over IP Extender (Transmitter)</td>
</tr>
<tr>
<td>25</td>
<td>023-001384-00</td>
<td>DVI KVM Over IP Extender (Receiver)</td>
</tr>
<tr>
<td>26</td>
<td>023-001342-00</td>
<td>21.5” Desktop Touchmonitor</td>
</tr>
<tr>
<td>27</td>
<td>023-001328-00</td>
<td>HP 24-inch widescreen</td>
</tr>
</tbody>
</table>
The following table lists the parts used for Kontron KISS 2U V2 KTQ87 (P/N: 023-001020-00).

<table>
<thead>
<tr>
<th></th>
<th>Part Number</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>023-001212-00</td>
<td>Motherboard, B10582-4500 (KISS 2U V2 KTQ87)</td>
</tr>
<tr>
<td>2</td>
<td>023-001201-00</td>
<td>Power supply, R1S2-5300V4V</td>
</tr>
<tr>
<td>3</td>
<td>023-001202-00</td>
<td>CPU i5-4570S 22nm FCLGA1150</td>
</tr>
<tr>
<td>4</td>
<td>023-001205-00</td>
<td>Memory, VL37B5263A-K9SD (4G)</td>
</tr>
<tr>
<td>5</td>
<td>023-001203-00</td>
<td>Harddisk 500GB SATA6Gb/s</td>
</tr>
<tr>
<td>6</td>
<td>023-001209-00</td>
<td>DVD recorder</td>
</tr>
<tr>
<td>7</td>
<td>023-001204-00</td>
<td>USB3.0 to DVI-I Graphics Dongle</td>
</tr>
</tbody>
</table>
10 Troubleshooting

10.1 The displaying text on the CMS screen is abnormal.

Please ensure the region and language of the operating system is the same with the language set in the CMS system.

1. To set up the region and language of the operating system, refer to section 3.3.7 Configuring System Windows Region and Language.

2. To set up the language of the CMS, select the system menu area in the upper left corner of the CMS screen.

3. Select System Setup → enter the password → Other → Language and select the desired language.

10.2 No Waveforms Is Displayed or Stored in the Full Disclosure Review Tab

Follow the steps below:

1. Select the button in the upper left corner of the review screen.

2. From the drop-down list, select Full Disclosure.

3. Select Setup. The Select Waveform menu is displayed.

4. Enable the desired waveforms to be stored.

5. Select the Display(Maximum: 3) tab.

6. Enable the desired waveforms to be displayed on the review page.
10.3 Multi-/Dual-screen changes to Single-screen during the CMS installation

1. Check if the displays are connected to host and work functionally.
2. Check if the display mode is set correctly; please refer to section 3.3.1 Implementing Double Screen Display by DP-to-VGA Adapter or 3.3.2 Installing SUNIX Muti-Screen VGA2715 Extender (023-000766-00).

10.4 Remove Dongle Error

The following prompt message may appear during installation or running.

Dongle error may be caused by dongle driver not installed, dongle inserted improperly, or USB port damaged. Please check dongle driver or reinsert dongle.

10.5 CMS Unable to Connect the Bedside Monitor

This fault may be caused by network configuration, network cable plugged improperly, network cable damaged etc. Refer to the following procedures to troubleshoot this fault.

1. Check if the network cable is plugged properly.
2. Check network configuration to see if the IP address of the CMS and that or network bed number of the monitor are configured correctly.
3. Use ping command to check if the CMS can be connected to the bedside monitor. Try to ping as many monitors as possible. In the case of ping failure, the fault may lie in hardware.
4. Check if the crystal connector on the network cable or the network cable is damaged.
10.6 CentralStation Is Not Displayed in the CentralStation Connection List at the WorkStation/ViewStation

When the desired CentralStation is not displayed in the CentralStation connection list at the WorkStation/ViewStation, do as follows:

- Verify that the Master Server IP address is configured correctly and rebooted after it was configured.
- Verify that the network connection on the back of the computer is connected to the Central network.
- Verify that the Central Network IP address and subnet mask of the CentralStation and WorkStation/ViewStation are configured correctly.

10.7 Abnormal Database Service Handling

If database service stops by accident or runs abnormally, CMS will restart automatically.

10.8 Database update

The MYSQL database in the CMS (Version 02.XX) can be imported into the newly installed CMS (Version 03.XX).

10.9 eGateway Unable to Obtain the Exported Files from the CMS

If the CMS exported files cannot be received on the eGateway, you need to change the settings on CMS and eGateway as follows.

Change the Firewall Settings on the CMS Host

1. Open “Control Panel”.
2. Select Windows Firewall, and then “Allow a program or feature through Windows Firewall”.
3. Allow “File and Printer Sharing” and “netlogon service” applications to pass through all network firewalls.
Change the SMB Authentication Level on the eGateway Host

1. Run “GPedit.msc”.
2. Select **Computer Configuration** → **Windows Settings** → **Security Settings** → **Local Policies** → **Security Options**.
3. Double click **Network security: LAN Manager authentication level**. The properties screen displays.
4. Set **Network security: LAN Manager authentication level** value to **Send LM & NTLM – use NTLMv2 session if negotiated**.
5. Run “Services.msc”, and restart the “Server” service.