Since 1991, Mindray has been dedicated to advancing medical technologies to make high-quality healthcare more accessible around the world. Today, Mindray products and services can be found in healthcare facilities in over 190 countries and regions; and according to U.S. News & World Report, each of the top 20 hospitals in the United States are using Mindray solutions.

As the healthcare industry continues its shift to value-based care, facilities around the world are seeking out new and improved ways to enhance patient care and manage costs without sacrificing quality. At Mindray, our role in healthcare’s transition from fee-for-service to value-based care is clear - bringing you the highest quality products in the industry, at an accessible price point.

Welcome to inReach

inReach is Mindray’s certified product refurbishment program. This program provides clinicians with high-quality patient monitors, anesthesia machines, and ultrasound systems at our best price points ever. Through inReach, you can acquire the Mindray quality, performance, and reliability that you expect even with tight budgetary constraints.

inReach offers low cost solutions in three key business segments:

- Ultrasound
- Patient Monitoring
- Anesthesia
The inReach Advantage

Mindray’s commitment to quality, innovation, and durability is the foundation upon which the inReach Refurbishment Program is built. Each Mindray certified product goes through a 12-point comprehensive refurbishment process by our trained technicians.

Certification Process

- Thoroughly clean and disinfect outside surfaces of device
- Clean inside for any dust or debris
- Complete inspection and replacement of any interior missing or damaged components
- Inspect product labeling for legibility, color, and uniformity and replace as required
- Inspect display; replace if any area is unreadable or if display is damaged
- Clean and pack into factory-specified packaging
- Recondition any other visible surface damage
- Complete removal of any patient data and clearing of electronic memory
- Upgrade software to latest version
- Set and test device to factory specifications
- Replace outside housing that has blemishes larger than ¼ inch including cracks, holes, and color non-uniformity
- Replace all original specified accessories

All inReach ultrasound products come with a one-year full-system warranty. All inReach anesthesia, monitoring, and module products come with a six-month full-system warranty.